

DAIMLER

Check if this recall only affects products in certain geographic regions.

Describe the safety risk:

Failure of the heater hose may lead to a coolant leak inside the bus body increasing risk of injury to the passengers.

If applicable, identify the manufacture of the defective or noncompliant component.

N/A

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision.:

From January 2014 through February 2015 Thomas Built Buses received a low number of reports of heater hose failures and began an investigation to determine if a defect existed focusing on certain engine components. In February 2015 investigation by the engine supplier concluded there was no defect in their components. In April 2015 Thomas Built Buses received an additional report of a coolant hose failure in a bus body. From April 2015 through October 2015 further investigation continued and indicated that higher than expected pressure may be caused when buses were equipped with a certain transmission retarder, which is a small percentage of the overall vehicle population. From October 2015 to March 2016 Thomas Built Buses conducted vehicle reliability testing and was able to demonstrate higher than expected pressures in the affected components with the transmission retarder on. On May 12, 2016 DTNA decided to conduct a voluntary recall on certain Thomas Built Buses vehicles.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

The affected heater hose will be replaced. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

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Identify the Recall Schedule

Describe the recall schedule for notifications.:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Begin Date: 07/10/2016

Planned Dealer Notification End Date: 07/10/2016

Planned Owner Notification Begin Date: 07/10/2016

Planned Owner Notification End Date: 07/10/2016

Manufacture's identification code for this recall (if applicable): FL-709

Manufactures Comments to NHTSA Staff

DTNA Representative;



Andy Jones
Manager
Compliance and Regulatory Affairs