

**From:** Broadcast Messaging System  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Drive Shaft - 26 20 8 605 866  
**Date:** Thursday, May 04, 2017 3:04:31 PM

Publish Date: May 04, 2017  
From: Parts Logistics  
Expiration Date: May 18, 2017

DCSnet Message  
**Important**



Subject: **Drive Shaft - 26 20 8 605 866**

To: All BMW Parts and Service Managers

Re: Drive Shaft - 26 20 8 605 866

Due to the increased number of inquiries we are receiving, we would like to provide the attached information to assist with your planning.

Thank you,  
Parts Logistics

Attachments:

 [DriveShaftIntel\[81957587\].pdf](#)  [DriveShaftIntel\[81957587\].pdf](#)

Recipients: BMW Passenger Cars, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

Re: **Drive Shaft** - 26 20 8 605 866

Due to the increased number of inquiries we are receiving, we would like to provide the below information to assist with your planning.

**Scope:**

- This part is involved in two (2) separate recalls totaling 142,737 vehicles
- Read the Service Bulletins and the Q&A
  - 17V-138 (121,737 vehicles)
  - 16V-311 ( 21,000 vehicles)

**Parts Supply:**

- Part is sourced from two (2) supplier locations which maximizes our supply
- Current inventory in RDC's is limited in comparison to the number of vehicles involved and is less than the number of final letters mailed
- National RDC supply schedule:
  - 500pcs next week
  - 1,200pcs per week into June
  - 1,700pcs per week June to September
  - 2,500pcs per week from September forward

**Customer Letters:**

- Letters are being mailed to the oldest model years first
- 17V-138: 15,000 final Customer letters were mailed, 10,000 additional final letters will be mailed by the end of May
- 16V-311: All final Customer letters mailed

**Parts Ordering:**

- Please do not send IDS order requests
- In an effort to avoid instituting a VIN-specific ordering process we have applied a weekly maximum order limit of 10pcs. This quantity will increase as supply allows (refer to the Matrix).

**Limited Inventory Parts Usage:**

- 17V-138 where Vehicle Comments show the "final repair is available"
- 16V-311 all vehicles because no vehicle comments were used
- A sold vehicle on your lot
- Do not use them on cars in the shop where Vehicle Comments shows the "final repair is NOT available".

**Please take the time to read the body of the DCS message each Monday for the Parts Matrix as it contains important supplemental information.**