



FIAT CHRYSLER AUTOMOBILES

**TRANSMISSION ELECTRONIC
SHIFT LEVER**

IMPORTANT SAFETY RECALL INFORMATION S27 / NHTSA 16V-240

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx).

Dear: (Name)

You have received multiple letters from FCA US LLC relating to a defect in certain **2014 and 2015 Jeep® Grand Cherokee and 2012-2014 model year Chrysler 300 and Dodge Charger vehicles**. With this letter, FCA US is attempting to clear up any confusion created by the prior letters.

The most recent safety recall notice / letter you received, asking you to bring your vehicle back in to your local dealer for a software update, was **sent to you in error**. **At this time, no action is required on your part relating to Safety Recall S27.** Our records indicate your vehicle received the complete and proper recall repair at an authorized dealership. We thank you for having this safety recall work performed on you vehicle.

If you have additional questions or concerns about this issue, please contact the FCA US Recall Information Center at 1-800-853-1403. An FCA US representative will be glad to answer any further questions you may have regarding this issue.

We apologize in advance for any confusion and/or inconvenience this situation may cause you, but FCA US is sincerely concerned about your safety and the safety of others riding in your vehicle. Thank you for your prompt attention to this urgent matter.

Customer Services / Field Operations
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.