



April 15, 2016

Forest River
Starcraft Bus
2408 Century Drive
Goshen, IN 46528

Freedman Seating has discovered a potential safety issue that may be present in Family Seat, Family 3pta, and ICS Integrated Child Seats that were shipped between January 15, 2016 and January 29, 2016. Specifically, Freedman has learned that a shipment of fasteners received by Freedman on January 15, 2016 was defective, causing a reduction in their strength. Those fasteners may have been installed on Family Seats, Family 3pta, and ICS Integrated Child Seats that were manufactured between January 15, 2016 and January 29, 2015. The affected fasteners are:

Hex head cap screw, 3/8" – 24 x 1, grade 8

Orders we shipped to you during this time period that may be affected:

Starcraft PO#	Freedman Sales order#	Seat Type
D005B-42215A	696738	Family
D005B-42932A	697569	Family
D005B-42933A	697571	Family
D005B-41213S	699041	Family
D005B-41897S	699042	Family
D005B-41895S	699044	Family
D005B-40921S	699047	Family
D005A-135919/1937ST	699836	ICS
D005A-43663B	697751	ICS
D005A-1949ST	697672	ICS

We are still conducting our investigation into this issue and will be contacting you soon to discuss seat replacement for affected seats. Please be reminded that it is a violation of Federal law for you to sell or lease vehicles with the affected seats covered by this notification until this recall has been performed on the affected seats. Substantial civil penalties apply to violations of this law. If the vehicle(s) have already been sold or leased you must transmit a copy of this recall notice to others in the chain of distribution that may have received the seats.

We regret any inconvenience this may cause, and will work with you to keep this to a minimum. In the meantime, please do not hesitate to contact Freedman Seating should you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Dan Cohen".

Dan Cohen
Executive Vice President
Freedman Seating