2015-2016 MY K900 Headlight Multi-Function Switch Basis of Safety Defect Determination 573.6(c)(6)

October 19, 2015	Kia Motors America, Inc. (KMA) issues Quality Information
	Report re reports of brief interrupted operation of headlights
	while driving. Various conditions identified. KMA sends to Kia
	Motors Corporation (KMC) for evaluation.
October – December 2015	KMC works to ascertain transitory/intermittent issue. Eventually
	focuses on multi-function switch and works with supplier to
	evaluate issue. Cause is determined to be oxidized contact points
	in multi-function switch.
January 12, 2016	Change in contact material to prevent electrical resistance. At the
	same time, a software logic upgrade is incorporated into
	production as a product improvement.
January 25, 2016	During normal quality review process, KMA identifies flickering
	and intermittent illumination interruptions in the field. KMA
	analyzes field data and sends to KMC. 44 consumer assistance
	case center reports; 72 warranty claims. No accidents or injuries.
	KMA also conducts analysis of issue across industry.
February 1 – 17, 2016	KMC conducts evaluation of field data received from KMA and
	collects data from other global markets. KMC conducts testing to
	evaluate flickering and/or degree of interruptions as being one to
	no more than a few seconds. Reconfirms that $1/12/16$ contact
	change prevents the condition.
February 26, 2016	KMA and KMC conduct meeting in Korea. KMC shares
	evaluation of field data with KMA. KMC and KMA discuss next
	steps for determining whether issue concerns K900 vehicles
	equipped with light-emitting diode (LED) and/or high intensity
	discharge (HID) headlights.
March 8 – 24, 2016	KMC conducts additional testing to evaluate whether flickering
	and intermittent illumination interruptions are isolated to K900
	vehicles equipped with LED or HID headlights. KMC confirms
	condition only affects K900 vehicles equipped with LED
	headlights.
April 7, 2016	KMC makes decision to ensure customer satisfaction and conduct
	a voluntary safety recall. 46 consumer assistance case center
	reports; 79 warranty claims. No accidents or injuries.