

April 6, 2016

DEFECT INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Indiana, Inc. ["TMMI"]
4000 Tulip Tree Drive, Princeton, IN 47670-4000

Affiliated U.S. Sales Company

Toyota Motor Sales, USA, Inc. ["TMS"]
19001 South Western Avenue, Torrance, CA 90501

Manufacturer of the Front Shoulder Belt Anchor Adjuster Assembly

TRQSS, Inc.
255 Patillo Road, R.R.#1 Tecumseh, Ontario, N8N 2L9
Telephone: +1-519-973-7400

Country of Origin: Canada

2. Identification of Involved Vehicles and Affected Components:

Based on production records, we have determined the involved vehicle population as in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota Sienna	2016	TMMI	February 15, 2016 through February 19, 2016

Part Number	Part Name	Component Description
73200-06040	Adjuster Assembly, Fr Shoulder Belt Anchor	Seat belt height adjuster

- (1) Although the involved vehicles are within the above Production Period range, not all vehicles in this range were sold in the U.S.
- (2) Other Toyota and Lexus vehicles equipped with the same seat belt height adjusters are not included in this recall because they have different B-pillar body panel geometry and are not affected by the concern described below.

3. Total Number of Vehicles Potentially Involved:

234

4. Percentage of Vehicles Estimated to Actually Contain the Defect:

Unknown

5. Description of Problem:

The subject vehicles are equipped with front seat belt height adjusters which are mounted to the B-pillar. Due to an error in the supplier's part shipping process, the incorrect height adjuster may have been delivered to the vehicle assembly plant and installed on certain vehicles. In the event of a severe collision that significantly loads the seat belt (principally in the frontal direction), there is a possibility that the incorrect height adjuster could contact the B-pillar body panel, generate high stresses, and cause the adjuster to tear and potentially separate. If this occurs, the seat belt may not properly restrain the occupant, which could increase the risk of injury.

6. Chronology of Principal Events:

Mid-February 2016 - Late March 2016

The subject vehicles are assembled with seat belt height adjusters designated "A05-Kai", which are similar to height adjusters designated "A05". On February 19th, 2016, the Tier-1 supplier informed the vehicle production plant that the Tier-2 supplier mixed up the shipping labels between A05 and A05-Kai adjusters, and incorrect adjusters were delivered to the plant. An investigation determined that A05 adjusters may have been installed on certain vehicles. The affected vehicles were contained and corrected while in Toyota's possession; however, some vehicles had been sold and transported to dealers.

An investigation was conducted to understand the potential effect of using an A05 height adjuster for the first and second row seat belts of the subject vehicles. Toyota reviewed seat belt anchor strength testing of the subject vehicles using the A05 height adjuster. It was determined that the A05 front seat belt height adjuster could contact the B-pillar body panel when load is applied to the shoulder belt, change its deformation characteristics, generate high stresses, and cause the adjuster rail to tear. The use of an A05 height adjuster for the second row seat belts presented no similar concerns due to the different C-pillar body panel geometry.

March 31, 2016

Based on the results of the above investigation, Toyota decided to conduct a voluntary safety recall campaign.

As of March 28, based on a diligent review of records, Toyota's best engineering judgment is that there are no Toyota Field Technical Reports and no unverified warranty claims that have been received from U.S. sources that relate to, or may relate to, this condition and which were considered in the decision to submit this Report.

7. Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified by first class mail to return their vehicles to a Toyota dealer. The dealer will replace the front seat belt height adjusters with correct ones.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty ("Warranty"), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by late April. A copy of the draft owner notification letter will be submitted as soon as available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers were sent on April 5, 2016. Copies of dealer communications will be submitted as they are issued.

10. Manufacturer's Campaign Number:

G0H