

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Special Part Return Instructions - Recall 16V-173: Replace Electronic Control Unit for the Air Bags
Date: Monday, May 02, 2016 4:55:23 PM

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From: Warranty
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DCSnet Message
Urgent



Subject: **Special Part Return Instructions - Recall 16V-173: Replace
“Electronic Control Unit” for the Air Bags**

Effective immediately, please follow the expedited return process for G12 airbag control units that are replaced under Recall Campaign 16V-173.

With the release of this DCS message, it's important to only return these requested components to the Warranty Parts Return Center (WPRC) as described below.

Please do not scrap or return these parts under the normal warranty parts return process.

G12 Airbag Control Unit: Special Parts Returns to the WPRC:

1. After replacement, please retain for quick retrieval all airbag control units with the following part numbers: 65 77 6 803 281, 65 77 6 803 282 and 65 77 6 803 283.
2. A Special Part Request with a prepaid FedEx Express label attached will be emailed to your center after claim payment. Please follow the instructions listed in the email.
3. Use the FedEx label provided to return ship these parts with the DCSnet generated Part Tag. DO NOT ship these parts back through the carrier
4. The DCSnet Part Tag will be used to accept and released these part return requests upon their arrival to the WPRC.

Note: SI B65 11 16 will be updated to include these “Special Part Return” instructions.

For support or inquiries, please email the WPRC at: special-parts@bmwna.com

As always, thank you in advance for your support with this special request.

Best regards,

Jim Goldsmith

Department Head, Warranty

Russ Rebuquiao

Warranty Parts Returns Manager

Attachments:
No Attachments No Attachments

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All
BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All
BMW Passenger Cars, All Offerings, All Regions, All Areas, Operations, All

