



IMPORTANT TAKATA SAFETY RECALL- Correction
Driver and Passenger Frontal Airbag Modules
NHTSA Recall #16V081, 16V363
PRIORITY GROUP 4 Vehicles: 2008 – 2009 C63 AMG
VIN:

Mercedes-Benz USA, LLC

Christian Treiber
Vice President
Customer Services

October, 2018

Dear Mercedes-Benz Owner:

*We recently mailed you a letter that contained incorrect information regarding the availability of recall parts for your C63 AMG vehicle. **Please discard the prior letter.** The airbags required to complete your recall are not yet available. We apologize for any inconvenience this may have caused.*

Mercedes-Benz USA (MBUSA) is reaching out to you with important additional information and resources regarding the Takata recall and affected airbag inflators in your vehicle, including when **FREE** replacement airbag inflators will be available for **your** Mercedes-Benz vehicle. While the availability of replacement parts is taking longer than anticipated, please trust that we continue to do all we can to obtain airbag inflators as quickly as possible for this recall. The information we have provided below is extremely important.

The National Highway Traffic Safety Administration (NHTSA) has established Priority Groups (1 being highest) for this recall based on affected vehicles with the highest risk of an airbag inflator housing explosion during a deployment. This Priority Group is also based on Model, Model Year, affected airbag position (driver or passenger), and vehicle location based on state registration history. **Your vehicle is part of Priority Group 4, with replacement driver-side and passenger-side airbag modules expected to be available by May 31, 2019.**

What are the Risks?

The defect in your driver-side and passenger-side airbag inflators may cause the airbag to explode during an airbag deployment which could result in sharp metal fragments striking the occupants, **possibly causing serious injury or death.**

What actions should I take until the remedy is available?

- Visit www.mbusa.com/recall for FAQs, and **check** on the latest parts availability status for your vehicle.
- Enter your 17 digit VIN in the VIN Look-up Tool to **enter** your preferred contact information.
- If needed, **contact** our MBUSA Takata hotline at 1-877-496-3691.
- Sign up for recall alerts at www.nhtsa.gov/alerts.
- Visit www.airbagrecall.com for additional information and warnings on the Takata recall.
- Help spread the word with friends and family by sharing NHTSA's Consumer Fact Sheet and Video.

What are the next steps?

Prior to May 31, 2019, when the replacement parts are expected to become available for your vehicle, we will mail another letter notifying you to bring your vehicle to your local Authorized Mercedes-Benz dealer to repair your vehicle **FOR FREE.**

After May 31, 2019, **we will continue to reach out to you through various channels until the open recall has been completed.**

What if I no longer own the vehicle?

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee.

We apologize for any inconvenience, and are sincerely concerned about your safety. Thank you for your attention to this important matter.

Sincerely,

Mercedes-Benz USA, LLC

A Daimler Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone (770) 705-0600



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