

October 2016 Technical Service

RECALL CAMPAIGN 16V-071: RECALL MANAGEMENT-EXPLANATION OF TAKATA RECALL VIN RELEASE

MODEL

E70 (X5 incl M)	E71 (X6 incl M)	E72 (X6 ActiveHybrid)	E82 (1 Series Coupe)
E83 (X3)	E84 (X1)	E88 (1 Series Convertible)	E90 (3 Series Sedan)
E91 (3 Series Sports Wagon)	E92 (3 Series Coupe)	E93 (3 Series Convertible)	

SITUATION

In order to enable dealers to input a warranty claim for any VIN affected by the Takata Recall for the Driver's Air Bag "16V-071" model year 2006 – 2015, all such VINs have been loaded into the Warranty System. They will therefore show this recall under the Open Campaign portion of the Warranty Vehicle Inquiry, as well as in the key reader. The defect code 0032350200 that can be used for the Warranty Claim appears for all VINs under "open campaign" and the temporary defect code 0000001100 will be removed.

The open campaign description reads as: **Recall 16V071 See Vehicle Comments for information.**

This recall affects a total of 840,109 vehicles. Parts are in LIMITED supply at the moment. Our parts allocation follows the NHSTA requirements to prioritize parts for vehicles in the High Absolute Humidity (HAH) states and for oldest model years first. Letters will be mailed to customers, matching the parts availability. This bulletin will be updated to keep you informed of such developments and continue to refer to the weekly Parts Matrix being published via DCS Broadcast.

Until a part is available for the vehicle associated to this VIN and a letter is mailed to the owner of this vehicle, the Vehicle Comments section will display the following statement: The final remedy is not available for this vehicle at this time. A part for an Interim Repair may be available. Please refer to Service Information Bulletin B65 04 16 for the Interim part numbers. If you have this part in stock you may use it.

Once a part is available for the vehicle associated with this VIN and a letter is mailed to the owner of this vehicle, the Vehicle Comments section will display the following statement: **The final remedy for this vehicle is available, please refer to Service Information bulletin** <u>B65 04 16</u> **for the part number.**

We ask for your cooperation in order to keep customer satisfaction high during this recall. Therefore please DO NOT solicit a customer for this recall until the parts for his/her vehicle arrive.

Once sufficient parts supplies arrive we will inform you and then at that time we encourage you to push this recall completion as much as you can.

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