From: <u>Broadcast Messaging System</u>
To: <u>DL-BMS Message Monitors</u>

Subject: Ordering Procedures for Recall 16V-071 Driver s Front Air Bag Module (Update #1)

Date: Friday, June 03, 2016 1:41:52 PM

Publish Date: June 03, 2016 From: Parts Logistics Expiration Date: June 17, 2016 DCSnet Message Important



Subject: Ordering Procedures for Recall 16V-071 Driver's Front Air Bag

Module (Update #1)

To: All BMW Parts and Service Managers

RE: Ordering Procedures for Recall 16V-071 Driver's Front Air Bag Module (Update #1)

BMW NA will continue to push inflators to your locations, additional inflators will be shipped next week.

We are receiving emails requests for inflators which are not part of the customer mailing and do not have the defect code 0032350200. Each email is being manually checked against the VIN list. In order for us to speed up the process, we kindly request you adhere to the procedure defined below.

If you require an inflator part number 32 30 6 884 812 for a customer vehicle (who has received a letter and has the defect code 0032350200, Please request the parts as follows:

- Email request to recallparts@bmwna.com
- Use SIB 651416 as subject line of your email
- One VIN request per email
- Include Dealer (ship to location) Code, VIN (last 7 digits), part number and your contact information include the address for delivery

Note: Orders will be entered using the VIN and IN (Inflator) for the PO if parts are available, example LM12345IN.

If you cannot repair the vehicle using the inflator please utilize the instructions outlined in the SIB. Provide the reason why the inflator cannot be used for the repair in your email. (In the following cases the inflator/gas generator replacement should not be done and instead the complete Air Bag assembly must be replaced), please request the airbag for a specific VIN only and not for stock. Please use SIB 651416 as the subject line of the email. **One VIN request per email.** Please email your request to recallparts@bmwna.com include your Dealer (ship to location) code, VIN (last 7 digits), part number and your contact information including the address for delivery. Orders will be entered using the VIN and AB(air bag) for the PO if parts are available. Example LM12345AB

Please take note, as customer mailings occur those VINS will be added to the defect code 0032350200. (Reference SIB 65 14 16)

Thank you, Parts Logistics

Attachments:

No Attachments No Attachments

Recipients: BMW SAV (Light Trucks), CC-AfterSalesAreaManagers

BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Service, All BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Parts, All

RMM/ Passenger Cars CC-AfterSales AreaManagers