

Acura of Bay Shore

1930 Sunrise Highway (Exit 44) Bay Shore NY 11706

631-968-4000

IMPORTANT SAFETY RECALL NOTICE



Dear [Redacted]

We understand you recently received a recall notification regarding your **2013 Acura TL**. Parts availability to correct the airbag inflator will not be available until sometime this summer.

If you choose not to drive your vehicle until this defect is corrected, Acura has offered to furnish you with temporary alternative transportation.

Richard, after much consideration of the inconvenience this presents to you as an Acura customer, we would like to make this as easy and convenient as possible. **While we will be happy to fulfill the offer made by Acura to provide a loaner vehicle for you, Acura of Bay Shore would like to extend an alternative offer.** This alternative is for any Acura customers that may entertain the possibility of a new or newer car in the near future.

We have priced our entire new vehicle inventory for recall owners below any of our advertised prices and will give you up to **\$2000* ABOVE BOOK Value** for your **2013 Acura TL** on trade. Because of this very special pricing, we feel confident that in most cases we may be able to **UPGRADE YOU to a New or Newer Acura with a monthly payment that fits your budget.**

Please call us at **631-968-4000** and we would be delighted to assist you with an exact quote or answer any questions you may have regarding this recall.

We at **Acura of Bay Shore** apologize for any inconvenience this recall may cause you. We work daily to deliver an outstanding ownership experience that will earn your confidence and trust. Thank you for your cooperation and for providing us an opportunity to ensure your on-going satisfaction with Acura.

Sincerely,

Christine Staab / General Manager.

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EXCLUSIVE CUSTOMER CARE PROGRAM™

- ✓ No charge Oil Changes **FOR LIFE!**
- ✓ No charge Loaner Cars **FOR LIFE!**
- ✓ No charge Car Washes **FOR LIFE!**

*Subject to equity position, mileage, condition, history report & visual inspection ***See dealer for complete details.