

IMPORTANT SAFETY RECALL REMINDER

FIRST REMINDER - ACTION REQUIRED



SUZUKI MOTOR OF AMERICA, INC.
3251 E. Imperial Highway
P.O. Box 1100, Brea CA 92822-1100

“VIN”
“Vin as bar code”

“MODEL_NO”
“CAMPAIGN_NO”

Presorted
First Class Mail
U.S. Postage
PAID
Permit No. 100
Gardena, CA

“Name”
“Address”
“City”, “State” “Zip”

“Record Number”

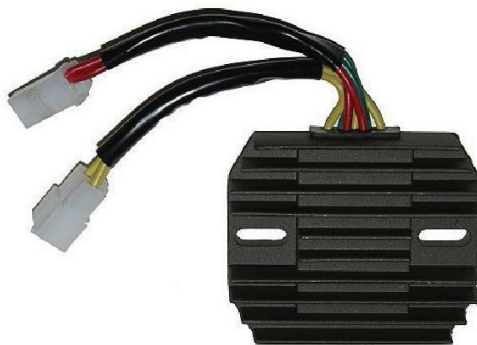
OFFICIAL MANUFACTURER NOTIFICATION

Suzuki Motorcycle
Dealer Locator



www.suzukicycles.com

Scan the QR code or visit our website for more
information and to find the dealer nearest you.



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Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2008 through 2012 Suzuki motorcycles and scooters. Our records indicate that you are the registered owner of one of the affected models and have not yet had your vehicle repaired.

What is the problem?

The regulator/rectifier power module circuit board may have absorbed moisture during storage under high humidity conditions, reducing the strength of the adhesive used to affix the circuit board to the aluminum case. Due to insufficient adhesion, heat generated by the power module circuit board can cause the circuit board to deform and lift off the case. This condition causes excessive heat on the circuit board and uncontrolled electric current output, which can result in insufficient charging current being provided to the battery. This can cause discharge of the battery and can lead to engine stalling and/or a no-start condition, increasing the risk of a crash.

NOTE:

It is important that you have this safety recall repair made to your Suzuki motorcycle or scooter, even if the regulator/rectifier was replaced in the previous safety recall announced in March 2011.

What is Suzuki doing to solve the problem?

This recall was originally announced in March 2016 and we continue to reach out to all customers who own affected vehicles. Parts are in stock and our dealer network is ready to make the necessary repairs.

What should you do?

Please contact any authorized Suzuki dealer to schedule a service appointment as soon as possible. Mention the campaign ID on the outside of this card to help ensure they have the necessary parts on hand. The QR code and website on the back of this card will help you find a dealer near you.

Your vehicle may be affected by more than one recall or service campaign.

There are two ways to find out:

- Visit the National Highway Traffic Safety Administration's website at www.safercar.gov and enter your year, make and model information.
- Ask your dealer when you call to schedule an appointment for repair. Just provide them with the VIN from the front of this card.

If you no longer own the vehicle in question, or if you have questions or concerns, please contact our Customer Relations Department at 714-572-1490.

Thank you for your commitment to safety and for your support of the Suzuki brand.

Suzuki Motor of America, Inc.
Warranty Service Department.