



## IMPORTANT RECALL

This notice applies to your vehicle, **SALXXXXXXXXXXXXXX**

February 17, 2017

**RE: Safety Recall P095: Autoliv Front Seat Belt Pre-Tensioner Operation**

**Vehicles / Model Years Affected:**

**Discovery Sport ..... 2017**

**Range Rover ..... 2016-2017**

**Range Rover ..... 2016-2017**

**National Highway Traffic Safety Administration (NHTSA) Recall Number: 16V-942**

**Dear Land Rover Owner:**

*This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect relating to motor vehicle safety exists in certain 2017 model year Land Rover Discovery Sport and 2016-2017 model year Range Rover Sport and Range Rover vehicles.*

Your vehicle is included in this Recall Action.

### **What is the concern?**

The front row seating seatbelt pre-tensioners may not function properly due to a deviation in generant mix ratio.

In the event of a crash of sufficient severity, the front seatbelt pretensioner may fail to operate when required. Failure to operate can lead to increased injuries to the front seat occupants.

### **What will Land Rover and your Land Rover Retailer do?**

Land Rover is carrying out a recall of the vehicles mentioned above. **However, we currently do not have stock of the necessary components to repair your vehicle.** We are working closely with our suppliers to produce components for this repair as quickly as possible. This is currently anticipated by the end of Q1 2017.

When the components become available, you will be notified by a second mailing and instructed to take your vehicle to a Land Rover retailer who will inspect and, if necessary, replace the front seatbelt pre-tensioners.

There will be no charge for this repair.

### **What should you do?**

When you receive a follow-up notice, please contact your authorized Land Rover retailer to schedule an appointment to have Safety Recall 'P095' completed on your vehicle. In the meantime, if you have any questions or concerns, please use the contact information further below.

### **How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 45 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

**Attention Leasing Agencies:** Federal regulations required that you forward this recall notification to the lessee within TEN (10) days.

**Moved or no longer own a Land Rover?**

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, (if known); please fill out and return the enclosed return postage-paid card.

**What should you do if you have further questions?**

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Land Rover retailer, please contact the Land Rover Customer Relationship Centre at **800-637-6837, Option 9.** and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: [lrweb2@jaguarlandrover.com](mailto:lrweb2@jaguarlandrover.com).

**If you have the need to contact Land Rover by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430

**If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to:**

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We apologize for this issue and recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program. .

Sincerely,



Peter Pochapsky  
Customer Experience Centre Manager