



**INFINITI**

**IMPORTANT SAFETY RECALL**  
**PROGRAMA DE SEGURIDAD IMPORTANTE**

Consumer Affairs

P.O. Box 685003

Franklin, Tennessee 37068-5003

A Division of Nissan North America,  
Inc.

**INTERIM OWNER NOTIFICATION**  
**NOTIFICACIÓN PROVISIONAL AL PROPIETARIO**

**NHTSA Recall 16V-939**

Dear Infiniti QX30 Owner:

This interim notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that certain 2017 model year Infiniti QX30 vehicles fail to comply with the requirement of Federal Motor Vehicle Safety Standard (FMSS) number 208, "Occupant Crash Protection." Our records indicate that you own or lease the Infiniti vehicle identified by the Vehicle Identification Number (VIN) inside of this notice.

**Reason for Recall**

Your vehicle may have been equipped with a passenger air bag assembly that was manufactured out of specification. These passenger air bag assemblies may not deploy as designed in the event of a crash, which may increase the risk of injury in a crash where passenger air bag deployment is warranted.

**What Infiniti Will Do**

Infiniti is currently awaiting parts to remedy the affected vehicles. Infiniti will send you a second letter, when parts are available, asking you to bring your vehicle to an Infiniti retailer for the remedy at that time.

**What You Should Do**

**Qué Debes Hacer**

Once you receive an invitation to repair letter, please contact your Infiniti retailer to schedule an appointment. In the meantime, do not allow passengers to ride in the passenger seat. If you remain concerned about the air bag inflator in your vehicle, please contact the Consumer Affairs Department toll free at 1-800-662-6200.

Una vez recibas la carta de invitación para reparar tu vehículo, agradeceremos que te comuniques con tu concesionario autorizado de Infiniti para programar una cita. Mientras tanto, no permitas que ningún pasajero viaje en el asiento del pasajero. Si aún continúas preocupado(a) por la situación del inflador de la bolsa de aire de tu vehículo, comunícate con el Departamento de Asuntos del Consumidor, libre de cargos, al 1-800-662-6200.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact Infiniti Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: Infiniti Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We appreciate your Infiniti ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Infiniti y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.