



Mercedes-Benz

IMPORTANT SAFETY RECALL 2016 120007 Mercedes-Benz USA, LLC
This INTERIM notice applies to your vehicle, WDDSJ4EB1EN005392 Christian Treiber
Brake Booster Vacuum Connector Vice President
NHTSA Recall # 16V901 Customer Services

January, 2017

2016 120007
WDDSJ4EB1EN005392
Anita Jackson
1800 Nicholson Drive
Hoffman Estates, IL 60192-4514

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014 Mercedes-Benz CLA-Class (117 platform) vehicles. The purpose of this letter is to explain what the recall is about, what we are doing to correct it, and when parts will be available.

WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY...

On certain Model Year 2014 CLA-Class vehicles, the connector end fitting from the vacuum line to the brake booster may be susceptible to breakage. Should the connector break, the brake booster would no longer be supplied with vacuum, and will lose power assist, resulting in a higher pedal force required by the driver to bring the vehicle to a stop, this may increase the risk of a crash.

We are working to obtain the necessary parts to correct this condition as quickly as possible. As parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the issue corrected free of charge.

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See www.MBUSA.com/recall.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If a Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC
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Suite 202
Atlanta, GA 30346
Phone (770) 705-0600
Fax (770) 705-0117
www.MBUSA.com

