



Ford Motor Company
Ford Customer Service Division
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*** * * IMPORTANT SAFETY RECALL * * ***
(PROGRAMA DE SEGURIDAD IMPORTANTE)

Compliance Recall Notice 16C13 / NHTSA Recall 16V-698
Aviso de Revisión de Cumplimiento 16C13

2013 Focus
Your Vehicle Identification Number (VIN):

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Ford Motor Company has decided that your vehicle, with the VIN shown above, fails to conform to Federal Motor Vehicle Safety Standard (FMVSS) 206 Doors Locks and Door Retention Components. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue? On your vehicle, the interior rear liftgate release software does not meet the regulatory requirement at vehicle speeds under 4 mph (7 km/h), increasing the risk of injury for unrestrained occupants while the vehicle is moving.

What will Ford and your dealer do? Ford Motor Company is working to develop updated software for this repair. The software for recall 16C13 is expected to become available in January 2017. When a repair is available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer. Coverage is automatically transferred to subsequent owners.

What should you do? When the software is available, Ford Motor Company will send a letter to inform you to contact your dealer to schedule a repair. Please wait to contact your dealer, unless you are currently experiencing a concern with your vehicle.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention to this important matter.

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