



IMPORTANT SAFETY RECALL

This notice applies to your motorcycle,
Recall Campaign No. 16V-689: Engine Control Unit Software

November 2016

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2013-2016 BMW G 650 GS and Model Year 2013-2015 BMW G 650 GS Sertao motorcycles. Our records indicate that you are the owner or lessee of a potentially affected motorcycle.

What is the issue?

This recall involves the engine control unit software which regulates engine idle speed. If the clutch lever is engaged, and the engine is operating at idle speed, the engine may stall. Although engine stalling typically occurs shortly before the motorcycle is brought to a stop, it could also increase the risk of a crash.

When coming to a stop, be attentive to the engine idle.

If the engine stalls, then this issue may be occurring. Carefully move away from traffic and pull over to a safe location as soon as possible. Do not continue to ride your motorcycle. You may contact BMW Motorcycle Roadside Assistance at 1-877-680-2176 to have your motorcycle brought to the nearest authorized BMW Motorcycle dealer.

What should you do?

Please note that at the present time, parts are not available. BMW will notify you by letter as soon as we can perform this recall on your motorcycle. **You can locate your nearest BMW motorcycle dealer at www.bmwmotorcycles.com/dealers.**



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If you are not the only rider of this motorcycle, please advise all other riders of this important information.

What will BMW do?

The engine control unit software will be updated when parts become available. This **free repair** will take approximately 1 hour.

What if I am not the current owner/lessee of this motorcycle?

You can update motorcycle ownership and contact information by filling out the enclosed postage-paid card. **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if I have questions or experience problems?

Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, contact BMW Customer Relations and Services via Email at CustomerRelations@bmwusa.com or by calling 1-800-525-7417. For the latest updates to this recall, please visit www.bmwmotorcycles.com/recall.

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

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