



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

October 2016

NHTSA Recall 16V-640

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle: 9999999999999999

Dear JOHN Q SAMPLE,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### **WHAT IS THE REASON FOR THIS NOTICE?**

American Honda Motor Co., Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year Acura TLX vehicles equipped with a transmission wire harness and transmission supplied to Acura by ZF Transmission Gray Court (ZF). Acura's decision to conduct this recall is based on ZF's determination that, due to a manufacturing error, some transmission wire harnesses contained in transmission assemblies supplied to Acura may have been insufficiently crimped and could cause the transmission to malfunction. If this malfunction were to occur, it could result in an unexpected loss of motive power, which reduces vehicle control and increases the risk of a crash. Although not every vehicle may be impacted by this defect, it is not possible for you to detect if your vehicle is impacted through your driving experience or from a visual inspection. Please follow the instructions below to have the free remedy applied at your local dealer.

### **WHAT WILL ACURA DO?**

The updated software needed to reprogram the transmission control unit will become available in December 2016. Acura will send you another letter when the updated software becomes available.

If you experience a loss of motive power, and it is determined to be directly related to this condition, please contact your local Acura dealer for a transmission assembly replacement.

### **CHECK YOUR VEHICLE FOR OPEN RECALLS**

To check your vehicle's eligibility for repair under this or any other recall, please visit the ***Acura Recall Lookup*** tool at [www.recalls.acura.com](http://www.recalls.acura.com) and enter your Vehicle Identification Number (VIN).

### **OWNER INFORMATION**

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

### **DO YOU STILL HAVE MORE QUESTIONS?**

**Should you have any questions about this recall, please contact your authorized Acura dealer.** Should you need additional assistance, you may contact Acura Client Relations at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Acura Automobile Division**

Campaign #KC2 / Service Bulletin #16-075