

**IMPORTANT SAFETY RECALL**

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

**IMPORTANT!**

**SAFETY RECALL 6902– TAKATA PASSENGER FRONTAL AIRBAG**

**This notice applies to your vehicle:** <VIN>

**NHTSA:** 16V382

**Your vehicle is identified as subject to the safety recall described in this letter. A RECALL REPAIR IS NOT YET AVAILABLE. You will receive a follow-up letter once it is confirmed that your dealer has parts & repair instructions available to address this safety recall.**

Audi of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
+1 800 253 2834  
[www.audiusa.com](http://www.audiusa.com)

Dear Audi Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2005-2011 model year Audi vehicles equipped with a Takata passenger frontal airbag, based on information received from Takata.

Takata has reported that the passenger frontal airbag inflator could potentially rupture (due to propellant degradation occurring after long-term exposure to absolute high humidity and temperature cycling) if the vehicle is involved in a crash where the passenger frontal airbag is designed to deploy. In the event of an inflator rupture, in very rare cases metal fragments could pass through the airbag cushion material, which may result in serious injury or death to vehicle occupants.

Our records show that you are the owner of a vehicle affected by this action.

Please note that at the present time we do not have replacement parts available. Audi will notify you by another letter as soon as we can perform this recall on your vehicle. In the meantime, Audi recommends avoiding use of the front passenger seat whenever possible until the recall repair has been performed.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at [www.audiusa.com](http://www.audiusa.com) and enter your Vehicle Identification Number (VIN).

*If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.*

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If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-822-2834 or via our "Contact Us" page at [www.audiusa.com](http://www.audiusa.com).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Audi Customer Protection