



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, **SAJWA06B39HR09723**



**July 29, 2016**

**RE: Safety Recall J069: Takata Passenger Airbags**

**Vehicle Affected: Jaguar XF  
Model Year: 2009-2011**

**National Highway Traffic Safety Administration Recall Number: 16V-373**

**Dear Jaguar XF Owner:**

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Jaguar North America has decided that a defect relating to motor vehicle safety exists in certain 2009-2011 model year Jaguar XF vehicles.

Your vehicle is included in this Safety Recall.

### **What is the concern?**

Due to prolonged exposure to combined high heat and humidity, the front passenger airbag module inflator housing may rupture and deploy abnormally in the event of a crash necessitating deployment of the front passenger airbag. In such event, a front passenger airbag module inflator housing rupture could result in metal fragments striking the passenger or other occupants, resulting in serious injury or death.

### **What will Jaguar North America and your Jaguar Retailer do?**

Jaguar North America is carrying out a recall of certain Jaguar XF vehicles within the model years mentioned above. However, we currently do not have stock of the necessary components to repair your vehicle. We are working closely with our suppliers to produce components for this repair as quickly as possible.

When the components become available, you will be notified by a second mailing and instructed to take your vehicle to a Jaguar retailer who will replace the front passenger airbag module.

There will be no charge for this repair.

### **What should you do?**

When you receive a follow-up notice, please contact your authorized Jaguar retailer to schedule an appointment to have Safety Recall 'J069' completed on your vehicle. In the meantime, if you have any questions or concerns, please use the contact information further below.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN (10) days

### **Moved or no longer own a Jaguar?**

If you are no longer the owner of this vehicle, Jaguar would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card

**What should you do if you have further questions?**

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827).

You can also contact Jaguar North America by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Jaguar' section.

**If you have the need to contact Jaguar North America by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430-2327

**If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:**

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar North America, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this Recall.

Sincerely,



Peter Pochapsky  
Customer Experience Centre Manager