

Representative Letter – Customer letters are brand, model and model year specific; listing the 17-digit VIN and are personalized.



# IMPORTANT SAFETY RECALL

July 2016

This notice applies to your vehicle, VIN: \_\_\_\_\_

Dear Saab Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subaru of America has decided that a defect which relates to motor vehicle safety exists in certain 2006 model year Saab 9-2x vehicles. These vehicles were manufactured by Fuji Heavy Industries for the Saab brand and marketed by GM. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in a safety related recall. The Saab recall number is 15044. The corresponding GM recall number is 50140.
- **The parts needed to repair your vehicle are not currently available.**
- We will send you another letter when parts are available. At that time, please visit your Saab Official Service Center to have your vehicle serviced.

### Why is your vehicle being recalled?

In some vehicles, the passenger side frontal air bag may be susceptible to moisture intrusion which, over time, could cause the inflator to rupture upon its deployment. In the event of a crash necessitating deployment of the passenger's frontal air bag, the inflator could rupture with metal fragments striking the vehicle occupants potentially resulting in serious injury or death.

### What will we do?

**The parts needed to repair your vehicle are not currently available**, but when parts are available, your Saab Official Service Center (OSC) will replace the driver airbag inflator on vehicles subject to this recall. This service will be performed for you at **no charge**.

### What should you do?

**Until this repair is performed, the front passenger seat should NOT be occupied.**

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We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your Saab Official Service Center to have your vehicle serviced. You can also check the status of this recall at [www.my.gm.com/recalls](http://www.my.gm.com/recalls)

**Changed your address or sold your Saab?**

If you have moved or sold your vehicle, please contact the Saab Customer Assistance Center.

- By e-mail: [contactus@saabpna.com](mailto:contactus@saabpna.com)
- By telephone: 1-800-955-9007
- By U.S. Postal mail: Write to Saab Customer Assistance, P.O. Box 1590, Troy, MI 48099

**Do you have questions?**

If you have questions or concerns that your Saab Official Service Center is unable to resolve, please contact the Saab Customer Assistance Center at 800-955-9007.

If after contacting your Saab Official Service Center and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 16V358.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer  
Vice President  
Global Vehicle Safety

Saab Recall Number: 15044 (GM 50140)