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IMPORTANT SAFETY RECALL- PRELIMINARY NOTIFICATION

Passenger Air Bag Inflator Replacement – Safety Recall 9516E

National Highway Traffic Safety Administration (NHTSA) Campaign No. 16V-356

July 2016

20xx Mazda Modelname
VIN _____

Dear *John Smith*:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2009-2011 Mazda6, 2007-2011 CX-7 and 2007-2011 CX-9 vehicles. **If you are a recipient of this notice, your vehicle is included in this Safety Recall.**

What is the problem?

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the passenger frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the passenger frontal air bag. An inflator rupture could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death.

What will Mazda do?

Parts are not available at this time. When parts are available for your vehicle, we will send you another notification informing you to bring your vehicle to your Mazda dealer to have the passenger frontal air bag inflator replaced, free of charge.

Investigations conducted by the National Highway Traffic Safety Administration (NHTSA) and independent investigators have concluded that time, temperature, and humidity contribute to significant air bag propellant degradation, which can lead to high risk of inflator rupture in the event of a crash necessitating air bag deployment. Due to limited parts supply, this recall repair will be carried out in phases, with older vehicles in (or ever registered in) geographical areas with consistent high absolute humidity given first priority.

What should you do?

Please wait until you receive another letter from Mazda notifying you that replacement parts for your vehicle for this repair are available. ***Until this repair is performed, do not allow passengers to ride in the front passenger seat.*** If you have not done so already, please provide your contact information, such as a mobile phone number or email address, to our customer Experience Center (800) 222-5500, option #4, or your dealer so we have additional contact information and can reach you. This information will not be used for marketing purposes and we will not share this information with anyone else.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, consult your local yellow pages, or call our customer Experience Center (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this vehicle recall, visit our website www.MazdaRecallInfo.com. If you still have questions, contact our **Customer Experience Center at (800) 222-5500, option #6.**

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle.

Sincerely,

Mazda North American Operations