

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

July 2016
FL709
Interim Recall Notice
NHTSA # 16V-326 Non-School Buses
NHTSA # 16V-325 School Buses

IMPORTANT SAFETY RECALL See enclosed VIN list

Subject: TBB HDX Heater Hoses

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc. (TBB), has decided that a defect which relates to motor vehicle safety exists on specific Saf-T-Liner HDX buses manufactured April 28, 2010, 2010, through April 15, 2016.

On certain vehicles with a transmission retarder, a bypass fitting may locally increase coolant system pressures beyond the application working pressure of the standard heater hoses. The maximum pressures do not exceed the burst-pressure of the standard heater hoses but, over time, hose fatigue may occur and lead to a premature failure of the heater hose. Failure of the heater hose may lead to a coolant leak inside the bus, increasing the risk of injury to passengers.

Affected heater hoses will be replaced.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Thomas Built Buses dealer to schedule the Recall for your vehicle. You may continue to operate your buses in the interim.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions or require further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure