



Ford Motor Company
Ford Customer Service Division
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***** IMPORTANT SAFETY RECALL ***
(PROGRAMA DE SEGURIDAD IMPORTANTE)**

**Safety Recall Notice 16S19 / NHTSA Recall 16V-248
Aviso de Revisión de Seguridad 16S19**

2011 F-150 Ford Truck

Your Vehicle Identification Number (VIN):

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, an intermittent failure of the output speed sensor (OSS) in the transmission may result in an unintended downshift into first gear. Depending on vehicle speed at the time of the downshift, an abrupt reduction in wheel speed may occur, which could cause the rear tires to slide or lock up until the vehicle speed slows. This condition could result in a loss of vehicle control, increasing the risk of a crash.

What will Ford and your dealer do?

Ford Motor Company is developing transmission control software that will prevent an unintended downshift into first gear in the event of an intermittent OSS failure. When the software becomes available for this recall, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer to have the new software installed free of charge. Coverage is automatically transferred to subsequent owners.

What should you do?

When the software becomes available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer. Please wait to contact your dealer unless you are currently experiencing a concern with your vehicle's transmission.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention to this important matter.

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