

NISSAN GROUP
OF NORTH AMERICA



Nissan North America, Inc.

One Nissan Way
Franklin, TN 37067

Mailing Address:
PO Box 685001
Franklin, TN 37068

INTERIM OWNER NOTIFICATION

NHTSA RECALL 16V-219

Dear Nissan Rogue Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014-2016 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

On certain Model Year 2014-2016 Rogue vehicles, the anti-corrosion treatment on the rear lift gate stays may be insufficient. The rear lift gate stays provide power assist to the rear lift gate and operate under high pressure gas. If the anti-corrosion coating is insufficient, in certain rare instances, the rear lift gate stay may corrode over time due to salt and water penetration; causing a sudden release of pressure. If this occurs, the rear door stay may break off and potentially cause an injury.

What Nissan Will Do

Nissan is currently awaiting parts to remedy the affected vehicles. Nissan will send you a second Recall letter asking you to bring your vehicle to a Nissan dealer for repair at that time. This repair will be free of charge for parts and labor.

What You Should Do

No action is necessary until you receive a Recall letter from Nissan. In the meantime, if you believe there is an issue with the rear door stays your vehicle, you may bring your vehicle into the nearest Nissan dealer for an immediate inspection.

Should you need additional assistance, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

If your dealer fails to remedy the vehicle free of charge, or is unable to make the repair in a timely manner, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.