



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

INTERIM NOTICE

We are currently preparing the remedy. We will notify you again when the remedy is ready.

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

This notice applies to your vehicle, XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Sonata Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2011 Hyundai Sonata vehicles produced at Hyundai Motor Manufacturing Alabama beginning on December 11, 2009 through October 31, 2010. Our records indicate that your vehicle falls within this production date range.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's implementation plan. We are currently making preparations to implement the Safety Recall remedy. We will send you another notification when the remedy is available

What is the problem?

- The subject vehicles are equipped with electronic power steering (EPS). If the EPS electronic control unit senses a discrepancy in the system's torque sensing circuitry, an indicator lamp is illuminated in the instrument cluster and steering assist is no longer provided. Steering control can be maintained; however, the vehicle will revert to a manual steering mode requiring greater driver effort, particularly at low speeds. This could increase the risk of a crash.

What should you do in the interim?

- We appreciate your patience while we prepare the remedy for this recall. In the meantime, if you wish to have your vehicle inspected prior to the availability of the remedy, please make an appointment with your authorized Hyundai dealer.

You will receive a second owner notification letter when the remedy is available. For updated information regarding this Recall Campaign, please visit:

www.HyundaiUSA.com/Campaign143

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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