



7 Lake Station Road, Warwick, New York 10990

March 24<sup>th</sup>, 2016

**“IMPORTANT SAFETY RECALL NOTICE”**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**RECALL NO: 16V-085**

**Trans Tech Bus, TCI Recall #: 16V-085**

Vehicle VIN number:

Customer Name:

Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Trans Tech Bus has decided that certain Trans Tech Bus MY2012-MY2015 model Student Safety Transporter School Buses equipped with a 35C/23A passenger carrying capacity fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 571.222, "School Bus Passenger and Seating Protection."

The purpose of this letter is to explain what the recall is about and to keep you informed of Trans Tech Bus's implementation plan. Currently, Trans Tech Bus is awaiting the last stage of manufacturing and shipping of the recall components. We will send another notification when the remedy is available for end-users and dealers.

**What the safety concern is:**

The driver's side front barrier can be positioned too far forward within the vehicle, and in the event of a crash may not meet forward deflection requirements. This failure can lead to injury to the passenger(s) or driver.

**The Remedy:**

Trans Tech bus will supply, free of charge, a retrofit kit including instructions for installation.



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### **What we are requesting you do:**

We appreciate your patience while we prepare the recall remedy. In the meantime, it is imperative to not allow passenger(s) to utilize the seat immediately behind the driver. To reiterate, during the interim period before the remedy has been performed, Trans Tech Bus requires that you do not operate the vehicle with passengers in this seat because of the barrier not meeting the necessary forward deflection forces.

The following “stopgap” methods to ensure occupant safety are listed to give flexibility to ensure a working implementation where occupants CANNOT be seated.

- Foam Blocking (Large foam block as used for toddler toys)
- Removal of seat bottom (pending state D.O.T. approval for acceptability)
- Instruction for the Bus Driver & Bus Driver’s Aide for non-allowance of occupants.
- Tape (Vinyl, Duct, or Hi-Visibility) placed across the seat edge and barrier in an “X” formation .
- Exercise Ball (25” Diameter) inserted into centerline of seat and barrier.

If the aforementioned is not possible, please contact Trans Tech Bus for further support.

You will receive a second notification letter when the remedy parts become available. For further updates on this recall, do not hesitate to contact Trans Tech Bus Customer Support, with the address and contact information listed at the end of this letter.

### **Address or ownership change:**

Please notify us of any change of address or vehicle ownership. If you are the lessor of the above mentioned vehicle, you must forward this letter to the lessee within ten (10) days of receipt of this letter.

### **If these repairs have already been made:**

If repairs or modifications outlined by this notice have been performed prior to the receipt of this recall notification, complete the response card and the reimbursement form with a copy of the work order or invoice.

### **If you have any questions:**

Trans Tech Bus Customer Support/Warranty Department will be happy to assist you with any questions. For further information, please contact:



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**Customer Support**  
**Trans Tech Bus**  
**7 Lake Station Road**  
**Warwick, New York 10990**  
**Phone 845-988-0419 Fax 845-988-0324**  
**E-mail: CustomerSupport@TransTechBus.com**

**If you have a complaint:**

If you have difficulties getting your vehicle repaired in a reasonable time frame and without charge, please contact customer support at 1-845-988-0419 or e-mail Trans Tech Bus at CustomerSupport@TransTechBus.com for further assistance. Representatives are available Monday thru Friday 8:30am – 5:00pm (EST).

If you are still having difficulties getting your vehicle repaired in a reasonable time and without charge, you may send your complaints to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, D. C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Respectfully,

**Customer Support**  
**Trans Tech Bus; a TCI Company**