



AUTOMOBILE DIVISION

American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

March 2016

NHTSA Recall 16V-056

IMPORTANT SAFETY RECALL NOTICE

Dear JOHN Q SAMPLE:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2008-2010 model year Accord vehicles. An internal component in the SRS Electronic Control Unit (ECU) may be susceptible to corrosion, potentially resulting in SRS ECU failure. If the SRS ECU were to fail, the SRS indicator light on the vehicle dashboard would come on to alert the driver of the failure. Nevertheless, the failure could prevent the airbags from deploying when the vehicle is involved in a crash necessitating airbag deployment, increasing the risk of injury.

What should you do?

The remedy needed to perform this repair will become available in Fall 2016. Honda will send you another letter when the remedy becomes available.

If the SRS indicator in your vehicle is not on, there is nothing you need to do at this time. However, if the SRS indicator in your vehicle comes on or if the SRS indicator is currently on, please make an appointment with your nearest Honda dealer to have the vehicle diagnosed and repaired **as soon as possible**.

If diagnosis confirms the SRS indicator is on as a result of corrosion-related SRS ECU failure, the required remedy will be performed **at no cost to you**. If diagnosis confirms the SRS indicator is on due to a different SRS issue, this recall will not address that condition. The servicing dealership will open a separate repair ticket to address that problem.

Please refer to the enclosed **Questions and Answers** document for additional details.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error:

Registration records indicate that you are the current owner or lessee of a 2008-2010 Honda Accord involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

What if you already had your vehicle repaired for this issue?

If you previously paid to have the SRS ECU replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at www.Hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**

Campaign #JY4 / Service Bulletin #16-006





AUTOMOBILE DIVISION

American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

Questions and Answers

What do I do if my SRS indicator light is not on?

There is nothing you need to do at this time. The remedy to prevent corrosion-related SRS ECU failure will become available in Fall 2016. Honda will send you another letter when this remedy becomes available.

What do I do if my SRS indicator light is on or comes on?

Please make an appointment with your nearest Honda dealer to have the vehicle diagnosed and repaired as soon as possible.

My SRS indicator is on and I took my vehicle to a local Honda dealer. The dealer advised me this recall will not cover the repairs. Why?

The dealer's diagnosis determined the SRS indicator is on due to a different SRS issue, and this recall will not address that condition. Honda strongly recommends your SRS be repaired to allow the SRS system to function as designed.

The Honda dealer replaced the SRS ECU but my SRS indicator is still on. Why?

The SRS indicator is on due to a different SRS issue, and this recall does not address that condition. Honda strongly recommends your SRS be repaired to allow the SRS system to function as designed.