



AUTOMOBILE DIVISION

American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

March 2016

NHTSA Recall 16V-056

IMPORTANT SAFETY RECALL NOTICE

Dear JOHN Q SAMPLE:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2008-2009 model year Accord vehicles. An internal component in the SRS Electronic Control Unit (ECU) may be susceptible to corrosion, potentially resulting in SRS ECU failure. If the SRS ECU were to fail, the SRS indicator light on the vehicle dashboard would come on to alert the driver of the failure. Nevertheless, the failure could prevent the airbags from deploying when the vehicle is involved in a crash necessitating airbag deployment, increasing the risk of injury.

What should you do?

The remedy to prevent corrosion-related SRS ECU failure will become available in Fall 2016. Honda will send you another letter when this remedy becomes available.

If the SRS indicator in your vehicle is not on, there is nothing you need to do at this time. However, if the SRS indicator in your vehicle comes on or if the SRS indicator is currently on, please make an appointment with your nearest Honda dealer to have the vehicle diagnosed and repaired **as soon as possible**.

If diagnosis confirms the SRS indicator is on as a result of corrosion-related SRS ECU failure, the required repair will be performed at **no cost to you**. If diagnosis confirms the SRS indicator is on due to a different SRS issue, this recall will not address that condition. The servicing dealership will open a separate repair ticket to address that problem.

Please refer to the enclosed **Questions and Answers** document for additional details.

This recall is separate and different from NHTSA Recall 15V-665

In December 2015, Honda sent you a notice that it decided a defect which relates to motor vehicle safety exists in the SRS ECU in certain 2008-2009 model year Accord vehicles. Although both this recall and Recall 15V-665 involve the SRS ECU, the defects are separate and unrelated and a repair is currently available for Recall 15V-665, as explained below.

In Recall 15V-665, the setting for the side impact sensor is such that with the vehicle ignition on, if there is a strong, non-vehicular collision impact, as with road debris, to the lower body of the vehicle or if a door is shut with extraordinary force*, the SRS ECU may interpret the event as a crash and command the side and/or side curtain airbags to deploy. Airbags that unexpectedly deploy increase the risk of injury.

**Honda suggests that you take care when closing the door(s) on your vehicle as a precaution until the repair can be performed.*

The remedy for Recall 15V-665 is now available. Call any authorized Honda dealer and make an appointment to have the SRS ECU software updated at no cost to you.

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 20 minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error:

Registration records indicate that you are the current owner or lessee of a 2008-2009 Honda Accord involved in these campaigns. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

What if you already had your vehicle repaired for these issues?

If you previously paid to have the SRS ECU repaired or replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.



Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at www.Hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience these campaigns may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**

Campaign #JY4 / Service Bulletin # 16-006
Campaign #JV4 / Service Bulletin # 15-078



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American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

Questions and Answers

Recall 15V-665

I received this letter. What is the next step?

In December 2015, you should have received an interim notification letter advising you that the remedy to prevent inadvertent side and/or side curtain deployment from strong, non-vehicular collision impacts would become available in Spring 2016.

This remedy is now available. Please call any authorized Honda dealer and make an appointment to have the SRS ECU software updated at no cost to you.

Recall 16V-056

What do I do if my SRS indicator light is not on?

There is nothing you need to do at this time. The remedy to prevent corrosion-related SRS ECU failure will become available in Fall 2016. Honda will send you another letter when this remedy becomes available.

What do I do if my SRS indicator light is on or comes on?

Please make an appointment with your nearest Honda dealer to have the vehicle diagnosed and repaired as soon as possible.

My SRS indicator is on and I took my vehicle to a local Honda dealer. The dealer advised me this recall will not cover the repairs. Why?

The dealer's diagnosis determined the SRS indicator is on due to a different SRS issue, and this recall will not address that condition. Honda strongly recommends your SRS be repaired to allow the SRS system to function as designed.

The Honda dealer replaced the SRS ECU but my SRS indicator is still on. Why?

The SRS indicator is on due to a different SRS issue, and this recall does not address that condition. Honda strongly recommends your SRS be repaired to allow the SRS system to function as designed.

The Honda dealer updated the SRS ECU software for Recall 15V-665 but did not replace the SRS ECU for Recall 16V-056. Does the SRS ECU still need to be replaced?

Yes. Once you receive a letter notifying you that replacement parts are available, please make an appointment with your nearest Honda dealer and have the SRS ECU replaced.



Instructions for Reimbursement Honda Safety Recall JV4

Eligibility Requirements

You may be eligible for reimbursement if you meet all the requirements:

- You paid to have an SRS unit and some or all of the vehicle's airbags replaced because of inadvertent deployment prior to receiving this notice.
- **Repairs made after the notice date must be performed by a Honda dealer.**
- You owned the vehicle at the time of repair. You are still eligible if you no longer own the vehicle.
- You provide a paid invoice.

Please complete this form and attach the items listed below. Failure to include all requested information will result in delays and possible denial of your request.

Your invoice must include:

1. Vehicle Identification Number (VIN)
2. Name and Address of the repair facility
3. Itemized cost of repair – parts and labor
4. Date the work was completed
5. Proof of Payment - copy of the canceled check, bank statement, or credit card receipt showing that you paid for the repair. Cash payments must be documented on the invoice.
Please submit copies only. These documents will not be returned.

Repairs were performed at (check one): Authorized Honda Dealer Independent Repair Facility

Return Your Reimbursement Request Form and Requested Documents

Via Fax: **(310) 224-6051**

Via Mail: American Honda Motor Co., Inc.
Automobile Customer Service
P.O. Box 2964
Torrance, CA 90509-2964

(Fill-in the information below – Please print)

Your Name:															
Home Address:												Apt. #:			
City:						State:						ZIP:			
Daytime Phone:										Cell Phone:					
Vehicle Identification Number															
e-mail Address:															
Total Amount Requested: \$															

Repair cost only. Incidental expenses (rental, fuel, loss of wages, etc.) are not covered.

**Si usted necesita esta información en español por favor comuníquese
con Servicio al Cliente al 888-234-2138**