

**IMPORTANT SAFETY RECALL**

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

**This notice applies to your vehicle:** <VIN>

**NHTSA:** 16V045

**IMPORTANT!**

Information about Safety Recall 69M1 – Side Airbag Inflators

**THIS RECALL REPAIR IS NOT YET AVAILABLE.** We will send another letter as soon as the recall work can be completed on your vehicle. In the interim, if you have any concerns about the airbag system in your vehicle, make an appointment with your authorized Audi dealer or qualified workshop to have the vehicle inspected without delay.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 model year Audi Q5 vehicles. Our records show that you are the owner of a vehicle affected by this action. At this time, the recall repair is not yet available.

**Recall Description:** The driver and right front passenger seat-mounted side airbags may contain a manufacturing defect that may result in an airbag inflator rupture during a crash where there is a side airbag deployment. If this happens, airbag inflator components could be propelled into the passenger compartment, possibly striking and causing serious injury or death to vehicle occupants.

**Precautions You Should Take:** If your vehicle is operating normally, there is nothing you need to do at this time.

However, if you have any concerns about the airbag system in your vehicle, make an appointment with your authorized Audi dealer or qualified workshop to have the vehicle inspected without delay.

If you should have any questions about this communication, please call or write to:

Audi of America, Inc.,  
Attn: Customer Experience (69M1)  
3800 Hamlin Road, Auburn Hills, MI 48326  
1-800-253-2834  
[www.audiusa.com](http://www.audiusa.com)

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at [www.audiusa.com](http://www.audiusa.com) and enter your Vehicle Identification Number (VIN). As always, if you have any questions or if you need additional assistance, please contact Customer Experience or your authorized Audi dealer.

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection

*If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.*

Audi of America, Inc.  
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