

F/CMVSS Noncompliance Recall

53501 Tire and Loading Information Label Incorrect



Reference Number: N162053501
GWM Number: 2053501

Release Date: July 2016
Revision: 00

Attention: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicles involved in this recall were placed on stop delivery July 7, 2016. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

| Make | Model | Model Year | | RPO | Description |
|-------|----------|------------|------|-----|-------------|
| | | From | To | | |
| Buick | Envision | 2016 | 2017 | | |

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

| | |
|-------------------|--|
| Condition | General Motors has decided that certain 2016-2017 model year Buick Envision vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard (FMVSS/CMVSS) No. 110, "Tire Selection and Rims for Motor Vehicles." The maximum combined weight of occupants and cargo for these vehicles may be incorrectly specified on the vehicles' Tire and Loading Information labels. The correct maximum combined weight of occupants and cargo for these vehicles is 432 kg, or 952 lbs. If these vehicles are overloaded, the driver's ability to control the vehicle may be affected in certain conditions, which could increase the risk of a crash. |
| Correction | Dealers will apply overlays to the labels with the correct maximum combined weight of occupants and cargo. |

Parts

| Quantity | Part Name | Part No. |
|----------|---|----------------|
| 1 | Tire and Loading Information Overlay | NC #53501 |
| 1 | Sharpie Industrial Permanent Ink Marker 13601 | Obtain Locally |

Parts Pre-Ship Information – For USA & Canada

Labels required for this repair are being provided to dealers at no charge, and will begin shipping on July 9, 2016 and conclude by the end of the week of July 11, 2016. **These labels are not to be ordered through GMCC&A.**

For USA: Additional labels, if needed, are to be obtained from the GM 1Store through the GM Global Connect site. Be sure to request the appropriate label number for Non Compliance # 53501.

For Canada: Additional labels, if needed, please contact the Warranty Call Centre (WCC) at 1-888-222-5546 to order required overlay label(s). The SKU number for the Canadian version of the label is # 53501.

Warranty Information

| Labor Operation | Description | Labor Time | Trans. Type | Net Item |
|-----------------|---|------------|-------------|----------|
| 9102397 | Install Overlay Label to Tire and Loading Information | 0.2 | ZFAT | * |

* The amount identified in "Net Item" should represent the actual cost of the Sharpie Industrial Permanent Ink marker 13601 needed to perform the required repairs, not to exceed \$2.00 USD/CAD.

F/CMVSS Noncompliance Recall

53501 Tire and Loading Information Label Incorrect



Service Procedure

1. Open the driver door.



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2. Locate the tire and loading information label (1).
3. Clean the tire and loading information label with isopropyl alcohol (rubbing alcohol) and a clean shop towel.

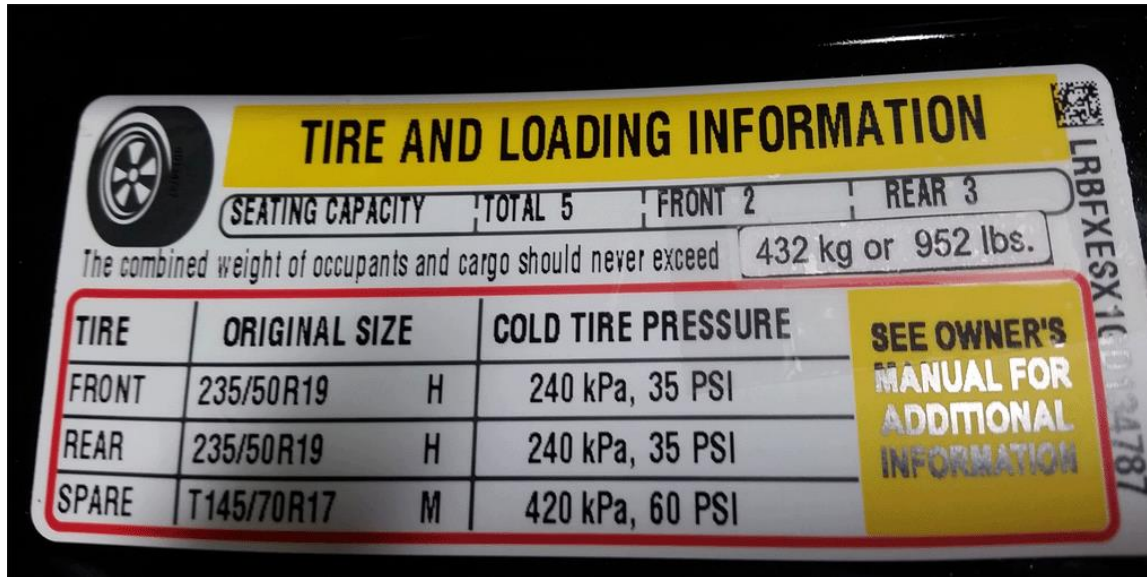


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4. Perform a single strikethrough of the incorrect weight values (1) with a Sharpie Industrial Permanent Ink marker 13601.

F/CMVSS Noncompliance Recall

53501 Tire and Loading Information Label Incorrect



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Note: The original label must be clean and dry before installing the overlay label.

5. Install the overlay label over top of the incorrect weight values as shown above. Assure the label is properly positioned before allowing contact with the original label. The overlay label should be installed between the black and red horizontal lines, after the word “exceed”. Do not cover the VIN on the right side of the label.
6. Close the driver door.
7. CALIFORNIA VEHICLES ONLY: Complete a “Proof of Correction” certificate and provide to the vehicle owner upon recall completion.

Dealer Responsibility – For USA (USA States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

Dealer Responsibility – All

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the

F/CMVSS Noncompliance Recall

53501 Tire and Loading Information Label Incorrect



required correction according to the instructions contained in this bulletin. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

Dealer Reports

For dealers with involved vehicles, a listing with involved vehicles has been prepared and will be provided to U.S. and Canadian dealers through the GM GlobalConnect Recall Reports, or sent directly to export dealers. The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

Customer Notification

USA & Canada - General Motors will notify customers of this recall on their vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**