



SERVICE BULLETIN

Vermeer Corporation

Environmental
Pella, Iowa 50219 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SVC2022-148

DATE: 1 September 2022

CAMPAIGN
TYPE:

Mandatory – Product Safety
DEALER INSTALLATION ONLY

CAMPAIGN
CATEGORY:

Bulletin Only

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		Kit version
	Included	Excluded	
DT6	108 – 121	118, 120, 121	IK01
HG4000	152 – 205, 1001 – 1034	154 – 157, 161 – 163, 169, 173, 174, 176, 186 – 204, 1029, 1032 – 1034	
HG6000	1068 – 1101	1071, 1100, 1101	
HG8000	120 – 125	None	
TG5000	184 – 201, 1001 – 1014	193, 1008–1010, 1013, 1014	
TG7000	1016 – 1041	1035, 1039, 1041	
TG9000	204 – 208	None	
WC2300XL	1038 – 1060, 2001 – 2024	2006, 2019, 2021–2024	
WC2500XL	100 – 101	None	

Subject:



**Bendix SR-5 Spring
Brake Valve Update Kit
(IK003350)**

Background:

In October 2016, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated.

SLOW APPLICATION OF SPRING BRAKES WHEN PARKING THE TRAILER

Under a combination of a unique set of circumstances, it is possible (though not probable) for an internal leakage to develop in the SR-5 brake valve unit, resulting in slow to apply spring brakes when parking the trailer. The leak is heard or observed at the supply (red) glad-hand when uncoupled from the tractor. If coupled to a tractor, a leak may be heard from the exhaust of the park control valve (Bendix ® MV-3™ dash control valve) or from the tractor protection valve.

If uncoupled, and the internal leakage presents itself, loss of air pressure in the trailer reservoir will result. If a high rate of leakage is observed from the supply glad-hand or park control valve exhaust (as noted above), it is possible that the spring brakes will be slow to apply on the trailer. **Note:** *This issue presents no impact on the tractor brakes.*

DEATH OR SERIOUS INJURY POSSIBLE

Death or serious injury is possible if crushed or run over by the trailer if it rolls away after being decoupled from the tractor or tow vehicle.

Reference: Service bulletin SVC2018-023 first notice for this product safety alert.

Solution:

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

IK003350 has been created to provide the necessary parts and instructions to install a check valve cartridge. **This kit must be installed as soon as possible.**

Please be reminded that it is a violation of federal law for you to sell or lease the machines covered by this notification until this recall has been performed on these machines. Substantial civil penalties apply to violations of this law.

DEALER PARTICIPATION

REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS

1. **Reports** will be emailed during the week of September 1, 2022, to dealerships shown in our records which have units in their territory affected by this recall. Please review the report for accuracy, including:
 - **Kit installation status.** If IK003350 has **not** been installed, the report will indicate status of **open**. Please verify your records to determine if the kit has been installed. If installed, please file a claim to confirm installation and request labor reimbursement prior to the owner letter notification mailing date referenced below.
 - **Owner/address information.** If data shown on the report is **not** accurate, submit an equipment registration or business partner update in iWarranty

and notify the product safety department on or before **September 14, 2022**, at productsafety@vermeer.com.

2. **Review kits in dealer inventory.** Prior to ordering kits from the parts distribution center, check your inventory to determine if you have IK003350 in stock. Enter kit orders in EzParts as needed. **Do not order more kits than needed for immediate installation.**
3. **Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine(s). **Note:** Letters will be sent to the customer(s) on or about **September 15, 2022**. *Also refer to Owner Notification section below.*

If you have any questions concerning the installation of IK003350, please contact the Environmental service department.

REIMBURSEMENT

Kit installation. Upon completion of each kit installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the kit. Labor hours to install: 0.07 hours.

Note: *Future notices to dealers and owners are dependent upon the receipt of warranty claims.*

OWNER NOTIFICATION

Sample letter: Included at the end of this bulletin is a sample letter which will be sent by Vermeer Corporation directly to the owners on or about September 15, 2022, via USPS certified/registered mail. Owner notice translations will be provided in the following languages:

• Portuguese	• Brazilian Portuguese
• Dutch	• Spanish
• French	• Arabic

All translated owner notices will also include owner notification in English.

This owner notification/letter instructs the owner **to contact their local dealership** to arrange for a time to have the kit installed. After receiving IK003350 from the Parts Distribution Center, you must **contact your affected customer(s) immediately** and schedule a mutually acceptable time to upgrade their machine(s).

We regret any inconvenience these corrective measures may cause you. This required work is for the safety of the operator, crew members and others that could be in close proximity when the unit is parked. We hope you agree that the safety benefits surpass the inconvenience.

PRODUCT SAFETY DEPARTMENT

Attachments:

IK003350 Kit instructions

SVC2016-129 First notice

Completion schedule: ☒ Product Safety Alert: Install immediately ☐ 90 days from MM/DD/YYYY ☐ 180 days from MM/DD/YYYY ☐ 1 year from MM/DD/YYYY ☐ Only units within standard limited warranty period ☐ N/A	Reimbursement: ☒ Product Safety Alert ☐ Product Compliance ☒ All units listed above with less than __ hours or warranty start date in the last __ months ☒ Parts ☒ Labor paid (Labor code: SB16) ☐ Only units within standard limited warranty period ☐ No reimbursement
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Internal Reference: TREAD Act Code <i>(Choose one or more codes applicable)</i>	☐	--	Not Applicable	☐	12	Exterior lighting
	☐	02	Suspension	☐	16	Structure
	☐	03	Service brake system, hydraulic	☐	17	Latch
	☐	04	Service brake system, air	☐	19	Tires
	☒	05	Parking brake	☐	20	Wheels
	☐	11	Electrical	☐	21	Trailer hitch



Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

NHTSA SAFETY RECALL NUMBER 16V-486



IMPORTANT SAFETY RECALL

Second Notice

**Bendix SR-5 Spring Brake Valve
Update Kit
(IK003350)**

SAMPLE
OWNER
LETTER

Model: «Model»
This notice applies to your vehicle,
Serial No: «VIN»

September 15, 2022

Dear «MODEL» owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

In October 2016, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated. To read more about this potential safety hazard, a copy of the first notice is included for your reference. **Note: If Vermeer learned of your ownership after mailing of the first notice, this will be your first notice.**

Vermeer has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2014-2016 Vermeer «MODEL».

Our records indicate that the product safety update **may not** have been installed on your Vermeer «Model».

If the Kit has **not been installed**, please contact your independent, authorized **Vermeer dealership** immediately to arrange a mutually acceptable time and location to have your machine upgraded **at no cost** to you for labor or materials. The installation of this kit is estimated at 0.7 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer: «Service_Dealer_Name»
 «Serv_Dealer_Add1» «Serv_Dealer_Add2»
 «Serv_Dealer_City» «Serv_Dealer_St»
 «Serv_Dealer_Zip»
 «SERV_DEALER_COUNTRY»
Telephone: «Serv_Dealer_Phone»

If the Kit has **been installed**, please contact the product safety department using the contact methods below.

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1
Telephone: 641-621-7060
Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner. *Note: The model and serial number is shown at the top center of this letter.*

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the operator, crew members and others that could be in close proximity when the unit is parked. We hope that you agree that the safety benefits surpass the inconvenience.

Regards,
PRODUCT SAFETY DEPARTMENT

Enclosure: First notice owner letter – October 28, 2016

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>