



Terex Utilities

SAFETY NOTICE

SN 627

DATE: 1/25/16

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: SCM48, SCM50, & SCM55

SUBJECT: *SCM LEVELING SYSTEM*

Issue:

Terex has become aware of an issue where the leveling cylinder, at the elbow, and elbow sprocket leveling arm on SCM units built from August 24, 2011 to November 5th, 2015 can be forced past their aligned position (i.e. cam over). If continued to operate in this condition the leveling system can fail. **If the leveling system fails the platform can tilt unexpectedly which can result in the platform occupants falling.**

Action:

This Safety Notice requires the following:

As soon as possible but no later than 30 days from receipt of this bulletin contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to utilities.warranty@terex.com, to schedule an appointment to have repairs performed.

Continued Use:

Do not operate an SCM unit that has signs that the leveling system has been forced over center (i.e. cam over) or if there are signs of damage to any component of the system.

Owners may continue to use the SCM unit based on the following conditions:

1. All machine users and operators must be notified of these continued use requirements.
2. Manually level the platform after dumping and articulate the lower boom fully to verify the leveling is working properly before further use.
3. If a force is applied to the platform when the lower boom is fully articulated lower the lower boom slowly at first to verify leveling is working properly.
4. If the system is not working properly, lower the upper boom to the ground and contact your local Terex Utilities dealer, the Terex Service Department by calling 1-800-982-8975 before further use.
5. Perform Daily and Periodic Inspections as required in the manuals.

If you have any questions you can find your nearest dealer at this web site;

<http://www.terex.com/utilities/en/products/dealer-locator/index.htm>.

What Terex will do:

Terex will install a stop to prevent the cylinder from being forced past center. The repair will be provided at no cost to the owner. For further assistance call TEREX Utilities at 1-800-982-8975 and ask for the Service Department.

Dealers and Installers: A letter is being sent to owners of affected units. If an owner contacts you about this bulletin; contact Terex Utilities at 1-800-982-8975 and ask for the Service Department for further instructions. Time to complete this repair will be less than 2 hours.

Important: Some of the involved units may be in rental fleets. You are required to complete the recall service on these units before renting, and to inform the renters of affected units within 10 days of receipt of this bulletin.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE, West Building,

Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236