



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 16V-949
January 2, 2018

IMPORTANT SAFETY RECALL

«NAME»

«ADDRESS»

«CITY», «ST» «ZIP_»-«Z4»

This notice applies to your vehicle: «VIN»

Our records indicate that you have not had this recall completed

Dear «NAME»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DRV suites (DRV) has decided that a defect which relates to motor vehicle safety exists in certain DRV Fifth Wheel travel trailers manufactured from January 29, 2016 to November 14, 2016. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On certain DRV 5th wheel RV trailers equipped with MorRyde International, 9K Independent Suspension, (IS) equipped with Kodiak Hydraulic Disk Brakes. The Brake Caliper Bolts may not be sufficiently secure to prevent the Caliper Guide Bolts from loosening and coming out. Should this occur the brake pads would become loose and the braking effectiveness lost, which could increase the possibility of an accident, personal injury or death.

***What we
will do***

DRV will have an authorized dealer or repair center replace the brake Caliper Guide Bolts and Guide Sleeves. This defect will be corrected at no expense to you, the owner.

***What we need
you to do***

At your earliest convenience, Please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge. You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from DRV by contacting the **DRV Warranty/Service Department**.

If after contacting DRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
DRV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

