



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 16V-896

July 7, 2017

April 5, 2019

IMPORTANT SAFETY RECALL

NAME

ADDRESS

CITY, ST ZIP-Z4

This Additional notice applies to your vehicle: VIN

Dear NAME:

This Additional notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DRV suites (DRV) has decided that a defect which relates to motor vehicle safety exists in certain DRV travel trailers manufactured from April 29, 2016 to November 28, 2016. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us. If you have already had this recall completed please disregard this notice.

***Reason for
this recall***

On certain Full House fifth wheel trailers the rear cargo door on these vehicles may have been manufactured with defective hinge assemblies. The puddle weld securing the hinge pin to the hinge plate is inadequate and can fail. If the door were to be opened with a failed hinge assembly, the door would come down with more force than normal. The door assembly could hit a person standing near the door and cause personal injury.

***What we
will do***

DRV will have an authorized dealer or repair center inspect the hinge and if the weld is insufficient the hinge will be replaced. This defect will be corrected at no expense to you, the owner.

***What we need
you to do***

At your earliest convenience, Please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge.

You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from DRV by contacting the **DRV Warranty/Service Department**.

If after contacting DRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
DRV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

