



March, 2017

URGENT SAFETY RECALL

CALL YOUR FORD DEALER NOW TO SCHEDULE YOUR FREE REPAIR



On your vehicle, the fuel conditioning module protective shield may be dislodged, leaving the fuel drain plug susceptible to opening and a substantial fuel leak. A fuel leak in the presence of an ignition source may increase the risk of fire. In addition, a significant liquid fuel on the road surface may cause a slip hazard, increasing the risk of a crash.

WHY DOES MY My Ford NEED A REPAIR?

The fuel conditioning module protective shield may be dislodged by road debris or water spray, leaving the fuel drain plug unprotected and susceptible to unintended opening. This could lead to air ingress into the fuel system or a substantial fuel leak. Air ingress through the fuel drain plug into the fuel system may cause engine stumble or other drivability symptoms.

It is extremely important to take steps now to repair your vehicle, to ensure your and your passenger's safety!

HOW DO I SCHEDULE MY FREE REPAIR?

For fast service, please call your Ford Dealer:

Any Ford Dealer

800-555-2222

1234 Someplace

Anywhere, US 12345

Vehicle Information:

My Ford

VIN 1FXXXXXXXXX123456

**Ford Dealerships please reference
campaign 16S39**

If the dealer above is not your servicing dealer, please call the dealer that you would like to have perform this repair. If you do not already have a servicing dealer, you may use the dealer above or you can access www.Fordowner.com for dealer addresses, maps, and driving directions.

ADDITIONAL CONTACT OPTIONS:

If you have questions or concerns, please contact our Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: www.Fordowner.com.

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

Para asistencia en Español:

Visite nuestro sitio web para ver este anuncio en Español al siguiente dirección:
<https://es.owner.ford.com/recall>

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

Thank you for your attention to this important matter.

Ford Customer Service Division

Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121-1904

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IMPORTANT SAFETY RECALL INFORMATION



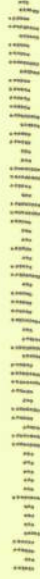
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R. FILE
330 TOWN CENTER DR #500
DEARBORN, MI 48126



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URGENT SAFETY RECALL NOTICE

My Ford

**CALL YOUR FORD DEALER TODAY
TO SCHEDULE YOUR FREE REPAIR**

To schedule an appointment to have this safety recall

performed at no charge, please read this entire notice and

act today to schedule your free repair!

Details on back

