



March, 2017

## URGENT SAFETY RECALL

# CALL YOUR FORD DEALER NOW TO SCHEDULE YOUR FREE REPAIR



During a recent service visit, your vehicle may have been programmed with Anti-Lock Brake System software that affects the Brake, Anti-Lock Braking, Stability Control and Traction Control systems, increasing the risk of a crash.

### **WHY DOES MY My Ford NEED A REPAIR?**

During a recent service visit, your vehicle may have been programmed with Anti-Lock Brake System software that inadvertently results in the following:

\*The Brake System, Anti-Lock Braking System, and Stability Control warning lamps will not illuminate if a fault occurs.\*Certain Electronic Stability Control and Traction Control functions are disabled and the stability control light will not illuminate during activation.\*The Brake System warning lamp will not illuminate when the Electric Parking Brake is applied. \*The Electric Parking Brake automatic release-drive away release functions are disabled.

**It is extremely important to take steps now to repair your vehicle, to ensure your and your passenger's safety!**

### **HOW DO I SCHEDULE MY FREE REPAIR?**

For fast service, please call your Ford Dealer:

**Any Ford Dealer**

**800-555-2222**

1234 Someplace

Anywhere, US 12345

#### **Vehicle Information:**

**My Ford**

**VIN 2FXXXXXXXX123456**

**Ford Dealerships please reference  
campaign 16C14**

If the dealer above is not your servicing dealer, please call the dealer that you would like to have perform this repair. If you do not already have a servicing dealer, you may use the dealer above or you can access [www.Fordowner.com](http://www.Fordowner.com) for dealer addresses, maps, and driving directions.

### **ADDITIONAL CONTACT OPTIONS:**

If you have questions or concerns, please contact our Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: [www.Fordowner.com](http://www.Fordowner.com).

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

#### **Para asistencia en Español:**

Visite nuestro sitio web para ver este anuncio en Español al siguiente dirección:  
<https://es.owner.ford.com/recall>

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

Thank you for your attention to this important matter.

Ford Customer Service Division



**URGENT SAFETY RECALL NOTICE**

**My Ford**

**CALL YOUR FORD DEALER TODAY  
TO SCHEDULE YOUR FREE REPAIR**

To schedule an appointment to have this safety recall

performed at no charge, please read this entire notice and

act today to schedule your free repair!

Details on back

Ford Motor Company  
P.O. Box 1904  
Dearborn, MI 48121-1904

Presorted  
First-Class Mail  
US Postage  
**PAID**  
RKC



Issued in Accordance  
With Federal Law



**IMPORTANT SAFETY RECALL INFORMATION**

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R. FILE  
330 TOWN CENTER DR #500  
DEARBORN, MI 48126

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