



March, 2017

## URGENT SAFETY RECALL

# CALL YOUR FORD DEALER NOW TO SCHEDULE YOUR FREE REPAIR



On your vehicle, the interior rear liftgate release software does not meet the regulatory requirement at vehicle speeds under 4 mph (7 km/h), increasing the risk of injury for unrestrained occupants while the vehicle is moving.

### **WHY DOES MY My Ford NEED A REPAIR?**

On your vehicle, the interior rear liftgate release software does not meet the regulatory requirement at vehicle speeds under 4 mph (7 km/h).

**It is extremely important to take steps now to repair your vehicle, to ensure your and your passenger's safety!**

### **HOW DO I SCHEDULE MY FREE REPAIR?**

For fast service, please call your Ford Dealer:

**Any Ford Dealer**

**800-555-2222**

1234 Someplace

Anywhere, US 12345

#### **Vehicle Information:**

**My Ford**

**VIN 1FXXXXXXXX123456**

**Ford Dealerships please reference  
campaign 16C13**

If the dealer above is not your servicing dealer, please call the dealer that you would like to have perform this repair. If you do not already have a servicing dealer, you may use the dealer above or you can access [www.Fordowner.com](http://www.Fordowner.com) for dealer addresses, maps, and driving directions.

### **ADDITIONAL CONTACT OPTIONS:**

If you have questions or concerns, please contact our Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: [www.Fordowner.com](http://www.Fordowner.com).

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

#### **Para asistencia en Español:**

Visite nuestro sitio web para ver este anuncio en Español al siguiente dirección:  
<https://es.owner.ford.com/recall>

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

Thank you for your attention to this important matter.

Ford Customer Service Division

Ford Motor Company  
P.O. Box 1904  
Dearborn, MI 48121-1904

Presorted  
First-Class Mail  
US Postage  
**PAID**  
RKC

**IMPORTANT SAFETY RECALL INFORMATION**



Issued in Accordance  
With Federal Law



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R. FILE  
330 TOWN CENTER DR #500  
DEARBORN, MI 48126

48126-2296 0006

**URGENT SAFETY RECALL NOTICE**

**My Ford**

**CALL YOUR FORD DEALER TODAY  
TO SCHEDULE YOUR FREE REPAIR**

To schedule an appointment to have this safety recall  
performed at no charge, please read this entire notice and  
act today to schedule your free repair!

Details on back

