



March, 2017

URGENT SAFETY RECALL

CALL YOUR FORD DEALER NOW TO SCHEDULE YOUR FREE REPAIR



On your vehicle, the panoramic roof glass panel may not be properly bonded to the vehicle. Separation of the entire panoramic roof panel from the vehicle while driving increases the risk of a crash or injury.

WHY DOES MY My Ford NEED A REPAIR?

The panoramic roof glass panel may not be properly bonded to the vehicle, which may result in wind noise, water leaks, and in some cases, separation from the vehicle.

It is extremely important to take steps now to repair your vehicle, to ensure your and your passenger's safety!

HOW DO I SCHEDULE MY FREE REPAIR?

For fast service, please call your Ford Dealer:

Any Ford Dealer

800-555-2222

1234 Someplace

Anywhere, US 12345

Vehicle Information:

My Ford

VIN NMXXXXXXXXX123456

**Ford Dealerships please reference
campaign 16S35**

If the dealer above is not your servicing dealer, please call the dealer that you would like to have perform this repair. If you do not already have a servicing dealer, you may use the dealer above or you can access www.Fordowner.com for dealer addresses, maps, and driving directions.

ADDITIONAL CONTACT OPTIONS:

If you have questions or concerns, please contact our Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: www.Fordowner.com.

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

Para asistencia en Español:

Visite nuestro sitio web para ver este anuncio en Español al siguiente dirección:
<https://es.owner.ford.com/recall>

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

Thank you for your attention to this important matter.

Ford Customer Service Division

Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121-1904

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First-Class Mail
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IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance
With Federal Law



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R. FILE
330 TOWN CENTER DR #500
DEARBORN, MI 48126



URGENT SAFETY RECALL NOTICE

My Ford

**CALL YOUR FORD DEALER TODAY
TO SCHEDULE YOUR FREE REPAIR**

To schedule an appointment to have this safety recall performed at no charge, please read this entire notice and act today to schedule your free repair!

Details on back

