



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 16v-622
January 2, 2018

IMPORTANT SAFETY RECALL

«NAME»

«ADDRESS»

«CITY», «ST» «ZIP_»-«Z4»

This notice applies to your vehicle: «VIN»

Our records indicate that you have not had this recall completed

Dear «NAME»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Bison Coach LLC (“Bison”) has decided that on certain Travel Trailers, a 30 amp fuse on the battery line was omitted at the time of assembly. As a result, the circuit contains no overload protection. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that on certain Travel Trailers, a 30 amp fuse on the battery line was omitted at the time of assembly. As a result, the circuit contains no overload protection. Should a short occur, wiring could overheat and cause a fire, which could increase the risk of injury and /or damage to property.

What we will do

Bison will have the dealer or service provider install a 30 amp inline fuse in the battery line. This will be corrected at no expense to you, the owner. This recall should take 30 minutes to complete.

What we need you to do

at your earliest convenience, please contact your local dealer or service provider to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge. You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by mail at Bison warranty department, 1002 N. Old SR 15, Milford, IN 46542 or by phone at 574-658-4161. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Bison by contacting the **Bison Warranty/Service Department**.

If after contacting Bison Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Bison Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

