



March, 2017

URGENT SAFETY RECALL

CALL YOUR FORD DEALER NOW TO SCHEDULE YOUR FREE REPAIR



The fuel pump control module on your vehicle may fail, increasing the risk of a crash.

WHY DOES MY My Ford NEED A REPAIR?

The fuel pump control module on your vehicle may fail, resulting in engine no start or engine stall. In some cases, the engine may stall without advanced warning and without the ability to restart.

It is extremely important to take steps now to repair your vehicle, to ensure your and your passenger's safety!

HOW DO I SCHEDULE MY FREE REPAIR?

For fast service, please call your Ford Dealer:

Any Ford Dealer

800-555-2222

1234 Someplace

Anywhere, US 12345

Vehicle Information:

My Ford

VIN 1FXXXXXXXXX123456

**Ford Dealerships please reference
campaign 16S31**

If the dealer above is not your servicing dealer, please call the dealer that you would like to have perform this repair. If you do not already have a servicing dealer, you may use the dealer above or you can access www.Fordowner.com for dealer addresses, maps, and driving directions.

ADDITIONAL CONTACT OPTIONS:

If you have questions or concerns, please contact our Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: www.Fordowner.com.

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

Para asistencia en Español:

Visite nuestro sitio web para ver este anuncio en Español al siguiente dirección:
<https://es.owner.ford.com/recall>

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

Thank you for your attention to this important matter.

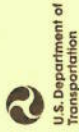
Ford Customer Service Division

Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121-1904

Presorted
First-Class Mail
US Postage
PAID
RKC

IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance
With Federal Law



21/00000000000001/0001



R. FILE
330 TOWN CENTER DR #500
DEARBORN, MI 48126

481260096 0006



URGENT SAFETY RECALL NOTICE
My Ford

**CALL YOUR FORD DEALER TODAY
TO SCHEDULE YOUR FREE REPAIR**

To schedule an appointment to have this safety recall
performed at no charge, please read this entire notice and
act today to schedule your free repair!

Details on back

