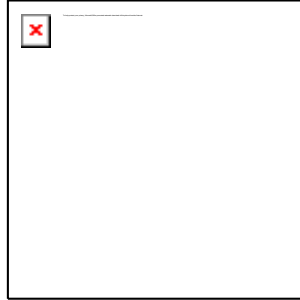


**Angela Murphy (TMS)**

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**From:** Toyota <Toyota@mytoyotaauto.com>  
**Sent:** Monday, November 11, 2019 11:40 AM  
**To:** Watt, Whitney  
**Subject:** [Test]: Potential Loss of Vehicle Control

To view this email as a web page, go [here](#).



## IMPORTANT REAR LOWER SUSPENSION ARM RECALL NOTICE

IMPORTANTE RETIRO DE SEGURIDAD EN EL BRAZO DE SUSPENSION  
INFERIOR TRASERO

Your %%Vehicle Year%% %%Vehicle  
Make%% %%Vehicle Model%% requires an important  
rear lower suspension arm safety recall repair.

Schedule your **FREE** recall repair by calling our hotline  
at **1-877-551-7151** (*Hablamos Español*).

Su %%Vehicle Year%% %%Vehicle Make%% %%Vehicle Model%%  
requiere una importante reparación del retiro de seguridad en la ventana  
electrica .

Programa su reparación de retiro **GRATUITA** llamando a nuestra línea  
directa al **1-877-551-7151**

[Schedule Your Free Repair](#)

Programa su reparación **GRATUITA**

## Details of the **FREE** recall repair

The threads on your rear lower suspension arm in your vehicle can wear over time, causing the arm to separate, which could result in a loss of vehicle control and a crash.

Your dealer will replace both suspension arms and encase them in epoxy.

You may have gotten a recall completed previously. However, this is a different recall and you **MUST** get this urgent safety recall repair completed.

**Toyota strongly recommends that you have this **FREE** Safety Recall repair performed immediately.**

## How do I schedule my **FREE** recall repair?

**1. Call our Safety Recall Hotline** for assistance with scheduling an appointment with a dealer. To reach a member of our team to schedule an appointment or if you have questions concerning this notice, please call toll **FREE 1-877-551-7151** Monday through Friday, 8:00 a.m. to 7:00 p.m. EST SEP

**2. Call your Toyota dealer directly** to schedule your **FREE** repair. Mention Safety Recall COM when making the appointment. SEP Visit [www.toyota.com/recall](http://www.toyota.com/recall) to locate a dealer to schedule a **FREE** repair.

To protect you and your family, a Toyota dealer will repair this problem for **FREE**. We apologize any inconvenience this may cause.

We sincerely apologize for the inconvenience this repair activity may bring. Thank you in advance for your prompt attention to this important Safety Recall Notice.

Toyota Safety Recall Team

**1-877-551-7151**

*Please call your Toyota Recall Specialist at **1-877-551-7151** for assistance (Hablamos Español. Contáctenos al 1-877-551-7151 para reservar su cita de reparación gratis).*

### Recall Notice Issued To:

%%First Name%% %%Last Name%%

### Vehicle Information:

%%Vehicle Year%% %%Vehicle Make%% %%Vehicle Model%%

If you have moved or no longer own your Toyota vehicle, please let us know or visit [www.toyota.com/recall](http://www.toyota.com/recall). This enables us to update our records and help us notify the current owner so he or she can get their vehicle repaired as soon as possible.



Issued in Accordance with Federal Law.

Please visit [Toyota.com/recall](http://Toyota.com/recall) for additional information.

This email was sent to %%emailaddr%% by [toyota@mytoyotaauto.com](mailto:toyota@mytoyotaauto.com)

Toyota Safety Recall Resolution Team

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