



March 31st, 2017

Name  
City  
Street  
City, ST Zip

## **SECOND IMPORTANT SAFETY RECALL NOTICE: 16V-569**

### **IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle: VIN \_\_\_\_\_**

Dear KME Chassis Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KME has decided that a defect which relates to motor vehicle safety exists in certain emergency vehicles equipped with Waterous C20 and C21 split shaft transmissions. We have received information from the Waterous Company that your truck may have a PTO that is the subject of a recent OEM, recall 16E-059.

#### **Why is a recall being conducted?**

Based on NHTSA recall 16E-059, issued by Waterous Company,

*“Waterous Company has decided that a safety related defect may exist in certain model C20 and C21 split-shaft transmissions and model TC20 and TC21 PTO split-shaft transmissions manufactured from April 9, 2015 to April 20, 2016. This condition could potentially result in the inability to shift the apparatus from road to pump mode.”*

#### **What are we doing about the problem?**

Per attached NHTSA recall 16E-059, issued by Waterous Company,

*“Waterous will provide a free remedy which consists of removing the shift unit assembly in the affected split-shaft transmission and replacing the shift unit’s clevis pin and retaining rings with a shoulder bolt and locking nut. Detailed instructions for proceeding with the free remedy are enclosed. It will take approximately one hour of service time to perform the remedy.”*

This Safety Recall is expected to start on or before October 14, 2016.



### **What should you do?**

Please contact Chris Morrison at the information provided below in order to make arrangements to have your vehicle scheduled for inspection.

After the repairs are complete, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to: KME, One Industrial Complex, Nesquehoning, PA 18240.

### **What if you no longer own this vehicle?**

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

**Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.** If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME Inc

*Attached: [Waterous NHTSA Recall 16-E059]*



From: \_\_\_\_\_

(Customer name)

To: KME Fire Apparatus  
One Industrial Complex  
Nesquehoning, PA 18240

**RE: Waterous Pneumatic Shift Unit Retrofit – NHSTA Recall No. 16V-569**

Date: \_\_\_\_\_

KME GSO(s) or VIN(s) \_\_\_\_\_



- This vehicle was inspected and repaired according to instructions.
- This vehicle was inspected and determined to not need repair.
- This vehicle was sold to: \_\_\_\_\_ Name, Address, City, State/ZIP
- This vehicle was stolen.
- This vehicle was destroyed.

\_\_\_\_\_  
**Owner's (or Former Owner's) Signature**

Please return this form by facsimile transmission to (570) 669-5129 or by E-mail to [cmorrison@kmeffire.com](mailto:cmorrison@kmeffire.com) or by phone @570-669-5577.