



<p>Safety Recall: 16V-568 Release Date: 10-16-2020</p>
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**IMPORTANT SAFETY RECALL      SECOND NOTICE**  
**This Notice Applies to Your Recreational Vehicle 0D1XK0073**

Dear Valued Customer:

*Our records show that Recall 16V-568 remains open on this recreational vehicle. Please contact an authorized Dealer as soon as possible to set an appointment. If the Remedy was performed, please complete and return the Reply Form on the back of this letter to update our records.*

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that certain Model Year 2013-2017 Redhawk Class C motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. 302; Flammability of Interior Materials. Shower Enclosures America (SEA) notified Jayco that their flexible PVC shower doors do not meet the requirements of FMVSS 302 and have filed a recall with the National Highway and Safety Administration (NHTSA) to remedy.

***Reason for this recall***                      In the event of a fire, the shower door could burn faster than allowed by FMVSS 302, resulting in reduced time for an occupant to exit the motorhome, resulting in dealer or serious injury..

***Recall Remedy***                              Replacment of the shower door.

***What we need you to do***                              Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and will take approximately 15 minutes to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
 Compliance Management