



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 16V-566
February 3, 2017

IMPORTANT SAFETY RECALL

NAME
ADDRESS
CITY, ST ZIP--4

This Second notice applies to your vehicle: VIN

Dear NAME:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety exists in certain Heartland travel trailers manufactured from September 9, 2014 to July 25, 2016, and contain a Dehco LED light on the front cap. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that all of the travel trailers subject to this recall campaign are equipped with a Dehco LED light on the front Cap. The switched accessory LED light that is on the front cap of the camper may have a fault which could cause the light to short and overheat increasing the risk of fire.

***What we
will do***

Heartland will have an authorized dealer or repair center replace the LED light with a different LED light that has built in voltage protection. This defect will be corrected at no expense to you, the owner. The time to complete the repair should take no longer than 2 hours.

***What we need
you to do***

At your earliest convenience, Please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge. **We also recommend that you discontinue use of the light until it is replaced.**

You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'parts@heartlandrvs.com', or by phone at 877-262-8032. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Heartland by contacting the **Heartland Warranty/Service Department**.

If after contacting Heartland Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

