



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

Date: November 2018

Dear FIRSTNAME LASTNAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2006 - 2009 Raider vehicles. The passenger side frontal airbag inflator is susceptible to moisture intrusion which, over time, could cause the inflator to explode in the event of a crash necessitating deployment of the passenger side frontal airbag. **An inflator explosion could result in sharp metal fragments striking the vehicle occupants potentially resulting in serious injury or death.**

Additionally, our records indicate that you have not yet responded to the following recall: (1) "Raider Driver Side Frontal Airbag Inflator – Safety Recall Campaign". The driver side frontal airbag inflator housing may rupture, due to excessive internal pressure, during normal airbag deployment events.

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have both the passenger and driver side frontal airbag inflators replaced. When you bring your vehicle in, please show the dealer this letter. If you misplace this letter, the dealer will still make these replacements to your vehicle, **free of charge**.

What your dealer will do: The dealership will replace the passenger side frontal airbag inflator with a new desiccated one, **free of charge**. The driver side frontal airbag will be replaced with a new airbag manufactured by a different supplier, **free of charge**.

How long will it take? The time needed for these repairs is approximately **2.0 hrs**. The dealer may need your vehicle for a longer period of time, but every effort will be made to minimize your inconvenience, including providing you with a loaner/rental vehicle while the repair is being performed or towing your vehicle if necessary.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the passenger and/or driver side frontal airbag inflator and had either of them replaced as a result of this specific condition and have paid for the repair(s), you may send your original repair order(s) or invoice(s) **and** original receipt(s)/proof(s) of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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