



SERVICE BULLETIN

Vermeer Corporation

Environmental
Pella, Iowa 50219 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SVC2022-143

DATE: 18 August 2022

CAMPAIGN
TYPE:

Mandatory-Product Safety
DEALER INSTALLATION ONLY

CAMPAIGN
CATEGORY:

Bulletin Only

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		Kit version
	Included	Excluded	
TLR33	101 – 258	212, 215 – 218, 225, 226, 239, 240, 242, 248 – 258	IK01

Subject:



TLR33 Tire Clearance
Kit
(IK003285)

Background:

In June 2016, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated.

TIRE FAILURE MAY OCCUR

Inadequate clearance between the tire and the trailer fender may result in sudden tire failure.

DEATH OR SERIOUS INJURY

Death or serious injury may result from loss of vehicle control if a sudden tire failure occurs. Property or equipment damage is possible.

Reference: Service bulletin SVC2016-055 first notice for this product safety alert.

Solution:

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

IK003285 has been created to provide the necessary parts and instructions to install a frame lift to provide adequate clearance. **This kit must be installed as soon as possible.**

Please be reminded that it is a violation of federal law for you to sell or lease the machines covered by this notification until this recall has been performed on these machines. Substantial civil penalties apply to violations of this law.

**DEALER PARTICIPATION
REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS**

1. **Reports** will be emailed during the week of August 18, 2022, to dealerships shown in our records which have units in their territory affected by this recall. Please review the report for accuracy, including:
 - **Kit installation status.** If IK003285 has **not** been installed, the report will indicate status of **open**. Please verify your records to determine if the kit has been installed. If installed, please file a claim to confirm installation and request labor reimbursement prior to the owner letter notification mailing date referenced below.
 - **Owner/address information.** If data shown on the report is **not** accurate, submit an equipment registration or business partner update in iWarranty and notify the product safety department on or before **August 31, 2022**, at productsafety@vermeer.com.
2. **Review kits in dealer inventory.** Prior to ordering kits from the parts distribution center, check your inventory to determine if you have IK003285 in stock. Enter kit orders in EzParts as needed. **Do not order more kits than needed for immediate installation.**
3. **Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine(s). **Note:** Letters will be sent to the customer(s) on or about **September 1, 2022**. *Also refer to Owner Notification section below.*

If you have any questions concerning the installation of IK003285, please contact the environmental service department.

REIMBURSEMENT

Kit installation. Upon completion of each kit installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the kit. Labor hours to install: 2 hour(s).

Note: *Future notices to dealers and owners are dependent upon the receipt of warranty claims.*

OWNER NOTIFICATION

Included at the end of this bulletin is a sample owner letter which will be sent by Vermeer Corporation directly to the owners on or about September 1, 2022. Owner registrations indicate no translations are required for this campaign. The

owner letter will only be available in English.

This owner notification/letter instructs the owner to contact their local dealership to arrange for a time to have the Kit installed. After receiving IK003285 from the Parts Center, you must contact your affected customer(s) immediately and schedule a mutually acceptable time to upgrade their machine.

We regret any inconvenience these corrective measures may cause you. This required work is for the safety of the towing vehicle occupants and other drivers and passengers traveling on the public roadways. We hope you agree that the safety benefits surpass the inconvenience.

PRODUCT SAFETY DEPARTMENT

Attachments:

IK003285 kit instructions

SVC2016-055 first notice

Completion schedule: ☒ Product Safety Alert: Install immediately ☐ 90 days from MM/DD/YYYY ☐ 180 days from MM/DD/YYYY ☐ 1 year from MM/DD/YYYY ☐ Only units within standard limited warranty period ☐ N/A	Reimbursement: ☒ Product Safety Alert ☐ Product Compliance ☒ All units listed above with less than __ hours or warranty start date in the last __ months ☒ Parts ☒ Labor paid (Labor code: SB16) ☐ Only units within standard limited warranty period ☐ No reimbursement
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Internal Reference: TREAD Act Code (Choose one or more codes applicable)	☐	--	Not Applicable	☐	12	Exterior lighting
	☐	02	Suspension	☒	16	Structure
	☐	03	Service brake system, hydraulic	☐	17	Latch
	☐	04	Service brake system, air	☐	19	Tires
	☐	05	Parking brake	☐	20	Wheels
	☐	11	Electrical	☐	21	Trailer hitch



Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

NHTSA SAFETY RECALL NUMBER 16V-235



IMPORTANT SAFETY RECALL

Second Notice

**TLR33 Tire Clearance Kit
(IK003285)**

SAMPLE
OWNER
LETTER

September 1, 2022

Dear TLR33 owner:

Model: «Model»

This notice applies to your vehicle,

Serial No: «VIN»

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

In June 2016, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated. To read more about this potential safety hazard, a copy of the first notice is included for your reference. **Note: If Vermeer learned of your ownership after mailing of the first notice, this will be your first notice.**

Vermeer has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2015-2016 Vermeer TLR33.

Our records indicate that the product safety update **may not** have been installed on your Vermeer TLR33 trailer.

If the Kit has **not been installed**, please contact your independent, authorized **Vermeer dealership** immediately to arrange a mutually acceptable time and location to have your machine upgraded **at no cost** to you for labor or materials. The installation of this kit is estimated at 2 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer:

«Service_Dealer_Name»

«Serv_Dealer_Add1» «Serv_Dealer_Add2»

«Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip»

«SERV_DEALER_COUNTRY»

Telephone: «Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1
Telephone: 641-621-7060
Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the towing vehicle occupants and other drivers and passengers traveling on the public roadways. We hope you agree that the safety benefits surpass the inconvenience.

Regards,

PRODUCT SAFETY DEPARTMENT

Enclosure: First notice owner letter – June 16, 2016

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>