



URGENT SAFETY RECALL

CALL YOUR FORD DEALER NOW TO SCHEDULE YOUR FREE REPAIR



Your vehicle's engine block heater element may malfunction and cause an under hood fire.

WHY DOES MY NEED A REPAIR?

If the engine block heater element overheats, engine coolant may leak and the engine block heater power cable connector may experience heat damage.

It is extremely important to take steps now to repair your vehicle, to ensure your and your passenger's safety!

HOW DO I SCHEDULE MY FREE REPAIR?

For fast service, please call your Ford Dealer.

Vehicle Information:

VIN

Ford Dealerships please reference
campaign 16S14

If the dealer above is not your servicing dealer, please call the dealer that you would like to have perform this repair. If you do not already have a servicing dealer, you may use the dealer above or you can access www.fordowner.com for dealer addresses, maps, and driving directions.

ADDITIONAL CONTACT OPTIONS:

If you have questions or concerns, please contact our Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: www.fordowner.com.

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

Para asistencia en Español:

Visite nuestro sitio web para ver este anuncio en Español al siguiente dirección:
<https://es.owner.ford.com/recall>

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

Thank you for your attention to this important matter.

Ford Customer Service Division

Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121-1904

Presorted
First-Class Mail
US Postage
PAID
R K C

IMPORTANT SAFETY RECALL INFORMATION

 U.S. Department of
Transportation

NHTSA**
www.nhtsa.gov

Issued in Accordance
With Federal Law



10 / 000000000000005 /



R. FILE
330 TOWN CENTER DR #500
DEARBORN, MI 48126



URGENT SAFETY RECALL NOTICE

**CALL YOUR FORD DEALER TODAY
TO SCHEDULE YOUR FREE REPAIR**

To schedule an appointment to have this safety recall

performed at no charge, please read this entire notice and

act today to schedule your free repair!

Details on back

