



 1-800-255-3987

URGENT SAFETY RECALL FROM LEXUS



WARNING:
YOUR CURTAIN-SHIELD-AIRBAGS
AND SEAT BELT PRETENSIONERS
COULD ACTIVATE UNEXPECTEDLY,
INCREASING THE RISK OF INJURY.

<Dear John>,

Due to improper programming, the side Curtain-Shield-Airbags (CSAs) could activate when not necessary. Unexpected activation of the CSAs could increase the **RISK OF INJURY** to you or your passengers.

Our records indicate that this **URGENT SAFETY RECALL** has not been completed. To avoid injury or damage to your vehicle, please make an appointment with your Lexus dealer to have the vehicle repaired as soon as possible. Lexus will fix your vehicle **FREE OF CHARGE**.

VIN: <XXXXXXXXXX>

FREE

Lexus will repair your vehicle **FREE OF CHARGE**. This is not a sales opportunity.

EASY

Call any authorized Lexus dealer to make your appointment today, or call
1-800-255-3987

Monday-Friday, 7 a.m. to 7 p.m. CT,
Saturday, 7 a.m. to 5 p.m. CT.

FAST

This repair on your <Year><Model> will take approximately <Hours>.