

# SAFETY RECALL JO81 (NHTSA # 16V940): AUTOLIV FRONT SEATBELT PRE-TENSIONER OPERATION

**SERVICE BULLETIN** 

24-FEB-17 NO.: 7-123USA SEC.: RECALL MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on certain 2017 model year Jaguar F-TYPE vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

## THIS BULLETIN UPDATES 7-117USA

#### **DESCRIPTION OF ISSUE**

An issue has been identified on certain vehicles within the listed Affected Vehicle Range where the front row seating seatbelt pre-tensioners may not function properly due to a deviation in generant mix ratio.

#### **AFFECTED VEHICLE RANGE**

NOTE: XE (X760) vehicles are no longer affected by this Safety Recall. Any XE (X760) vehicle which was previously inspected and held may now be released for sale or onward distribution.

NOTE: F-TYPE (X152) vehicles which previously passed the inspection MUST be inspected a second time due to an additional affected seatbelt production date and corresponding production part number. See the Technical Bulletin noted below for details.

A total of 2,394 vehicles are potentially affected in the USA and Federalized Territories.

Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 24 February 2017).

# **EFFECT ON VEHICLE OPERATION**

In the event of a crash of sufficient severity, the front seatbelt pre-tensioner may fail to operate when required. Failure to operate can lead to increased injuries to the front seat occupants.

# **SERVICE PROGRAM / REWORK ACTION**

Authorized Jaguar retailers will inspect both front seatbelt assemblies for identification of the production date and its corresponding production part number. If the seatbelt production date and its corresponding production part number is at risk, it will be replaced. If the seatbelt production date and its corresponding production part number is not at risk, no further action is required.

There will be no charge to owners for this action.

### **OWNER NOTIFICATION**

Initial owner notification, detailing that we currently do not have stock of the necessary components to repair their vehicle, occurred the week of 13 February 2017. Once the components become available, owners will be notified by a second mailing and instructed to take their vehicle to an authorized Jaguar retailer who will inspect and, if necessary, replace the front seatbelt pretensioners.

# **ACTION TO BE TAKEN**

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Refer to Technical Bulletin JO81NAS, *SAFETY RECALL: Autoliv Front Seatbelt Pre-Tensioner Operation*, for detailed Inspection Procedure instructions. Any vehicle that does not pass the Inspection Procedure **MUST** continue to be held until an updated Technical Bulletin, with complete parts and repair information, is published. This is currently expected to be available the week of 27 February 2017.

#### **PARTS**

No parts are required for vehicles which pass the Inspection Procedure. The necessary parts for vehicles which do not pass the Inspection Procedure are expected to be available the week of 27 February 2017.

#### **TOOLS**

Refer to the Technical Bulletin referenced above for any required special tools.

#### WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

NOTE: XE (X760) vehicles are no longer affected by this Safety Recall. Any XE (X760) vehicle which was previously inspected and held may now be released for sale or onward distribution.

NOTE: F-TYPE (X152) vehicles previously inspected MUST be inspected a second time due to an additional affected date code. See the Technical Bulletin noted above for details.

NOTE: do not submit claims for vehicles which do not pass the Inspection Procedure in Technical Bulletin J081NAS until an updated Service and/or Technical Bulletin, with complete parts and repair information, is published.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

| PROGRAM<br>CODE | OPTION<br>CODE | DESCRIPTION   | SRO                              | TIME<br>(HOURS)      | PART NO. /<br>SUNDRY<br>CODE | QTY. /<br>VALUE |
|-----------------|----------------|---|----------------------------------|----------------------|------------------------------|-----------------|
| J081            | В              | Inspect seatbelt dates - Release vehicle  | 05.10.20                         | 0.20                 | -                            | -               |
| J081            | С              | Inspect seatbelt dates - Release vehicle Drive in/drive out                                     | 05.10.20<br>10.10.10             | 0.20                 | -                            | -               |
| J081            | D              | Inspect seatbelt dates - Release vehicle Disengage and reengage transit mode                    | 05.10.20<br>86.93.93             | 0.20                 | -                            | -               |
| J081            | E              | Inspect seatbelt dates - Release vehicle Disengage and reengage transit mode Drive in/drive out | 05.10.20<br>86.93.93<br>10.10.10 | 0.20<br>0.20<br>0.20 | -                            | -               |

Normal Warranty policies and procedures apply.